



# Town of The Blue Mountains

26 Bridge Street East  
Box 310  
THORNBURY, ON N0H 2P0  
[www.thebluemountains.ca](http://www.thebluemountains.ca)

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## CONFIDENTIALITY POLICY

The Town's By-Law Division will respond to complaints where a contravention of a Town By-law is suspected.

Complaints from may be received verbally or in writing using the Town's prescribed complaint form, letter or email. Please visit the Town's website for a copy of the [standard complaint form](#).

Personal information collected by the Town as a result of a written complaint and any information collected during an investigation of same is protected under the authority of the [Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c. M-26](#).

The Town of The Blue Mountains shall keep confidential any and all personal information it collects from its citizens and the public.

Yours truly,

TOWN OF THE BLUE MOUNTAINS

Greg Miller, C.E.T., CBCO, BSSO  
Manager, Building & By-law Services

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BUILDING & BY-LAW DEPARTMENT  
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