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STAFF REPORT: Planning & Building Services Department



REPORT TO: Committee of The Whole
MEETING DATE: December 2, 2013
REPORT NO.: B.13.41
SUBJECT: By-law Enforcement Activity – October 2013
PREPARED BY: Greg Miller, Manager, Building & By-Law/CBO

A. Recommendations

THAT Council receive Staff Report B.13.41 “By-law Enforcement Activity – October 2013” for information purposes.

B. Background

October 2013 Activity:

• By-law Customer Service Requests Received	34
• Total By-law Files Closed	19
• By-law Inspections	51

October 2013 Revenue Summary:

• Fees, Charges, Admissions, Tags	\$ 751.00
• Sign Permits	\$ 150.00
• Parking/By-law Fines	\$ 791.20
• Alarm Registration Fees	\$2,129.19
• Dog Tag Revenue	\$1,065.00

Total \$4,886.39

(Note: Revenue noted above is referenced from Financial & Information Technology Budget Variance Reports. Revenue noted on the spreadsheets and tables associated with this report are reflective of revenue received in the Building & By-law Services office.)

C. The Blue Mountains’ Strategic Plan

“Providing a strong, well management municipal government.”

D. Environmental Impacts

N/A

E. Financial Impact

N/A

F. In Consultation With

N/A

G. Attached

G.1 By-law Enforcement Activity: 2013

Prepared by:

Submitted by:

Greg Miller
Manager, Building & By-law
Services

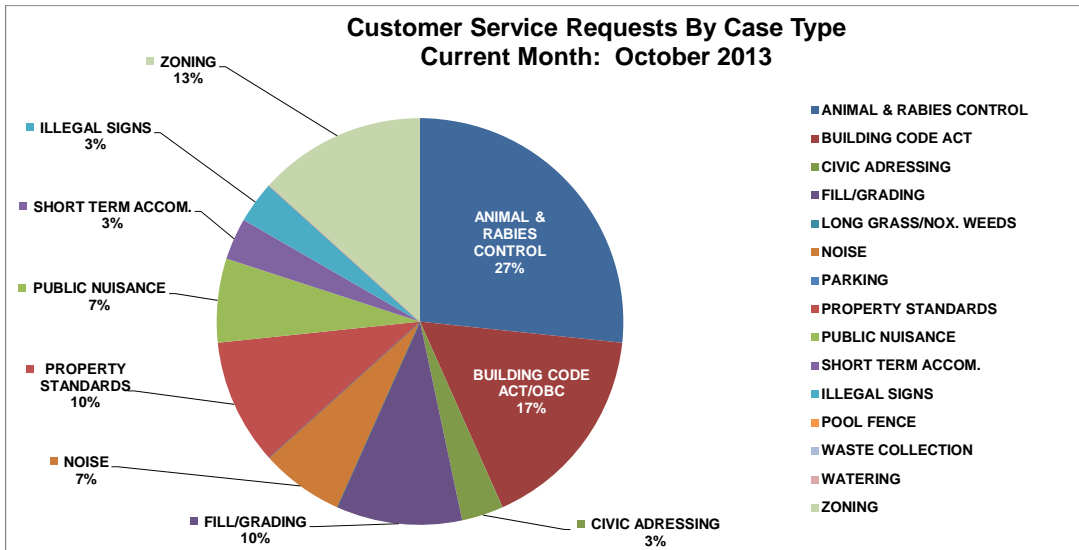
David Finbow
Director, Planning & Planning & Building
Services



**TOWN OF THE BLUE MOUNTAINS
BY-LAW ENFORCEMENT ACTIVITY
2013 SUMMARY**

BY-LAW SUMMARY: OCTOBER 2013

BY-LAW CUSTOMER SERVICE TYPE	CUSTOMER SERVICE REQUESTS		TOTAL OPEN		TOTAL CLOSED	
	Oct-2013	Oct-2012	Oct-2013	Oct-2012	Oct-2013	Oct-2012
Building Code Act/Ontario Building Code	5	7	4	1	1	6
Civic Addressing (95-35)	1	1	0	0	1	1
Deposit Ice/Snow(2004-125)	0	0	0	0	0	0
Disabled Person Parking (2004-116)	0	0	0	0	0	0
Dog Licence (2006-32)	0	0	0	0	0	0
Dogs (2006-32)	7	6	3	0	4	6
Fence (2003-14)	0	0	0	0	0	0
Fill/Grading (2002-78)	3	1	2	1	1	0
Fire Routes(2001-88)/Alarm Discharge(2005-55)	0	1	0	1	0	0
Littering (99-10)	1	0	0	0	1	0
Long Grass/Nox. Weeds (2003-25)	0	2	0	0	0	2
Municipal Works	3	1	1	0	2	1
Noise (2002-09)	2	2	1	0	1	2
Parking (2007-12) & Parking Priv. Land	0	0	0	0	0	0
Park Use (2003-69)	0	0	0	0	0	0
Property Standards (2002-18)	3	7	1	1	2	6
Public Nuisance (2004-23)	2	1	0	0	2	1
Rabies Control & Distressed Animals	1	1	0	0	1	1
Short Term Accom. (2008-12)	1	3	1	3	0	0
Sidewalk Use (2004-34)	0	0	0	0	0	0
Sign (2001-57)	1	9	0	0	1	9
Site Plan Agreement	0	0	0	0	0	0
Swimming Pool Fence (2002-08)	0	0	0	0	0	0
Tree Preservation (2010-68)	0	1	0	0	0	1
Waste Collection (16/03)	0	0	0	0	0	0
Watering (2008-02)	0	0	0	0	0	0
Zoning (83-40 & 10-77)	4	4	2	0	2	4
Miscellaneous	0	0	0	0	0	0
Total By-law Service Requests	34	47	15	7	19	40
Year over Year		-28%	44.1%	15%	55.9%	85%



Notes:

- By-law Customer Service Requests % Increase Current Mo. **-28%** versus same period 2012
- # Files Open @ Current Mo.End **15** # Files Closed @ Current Month End **19**
- Top 3 Customer Service Types

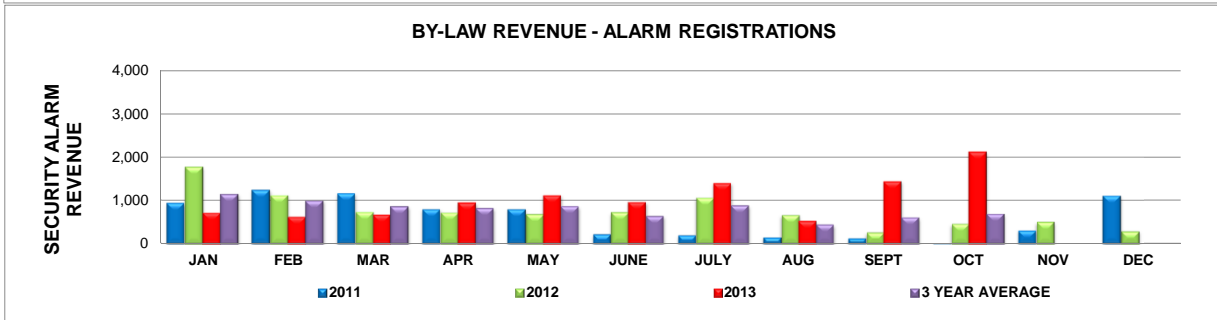
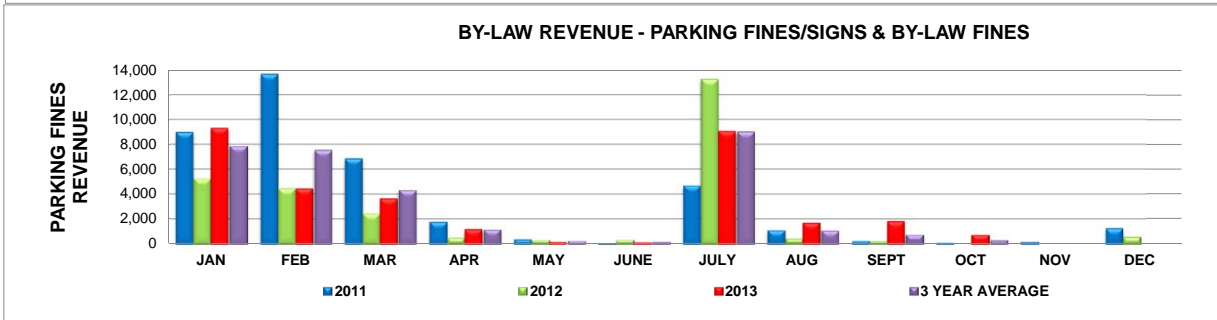
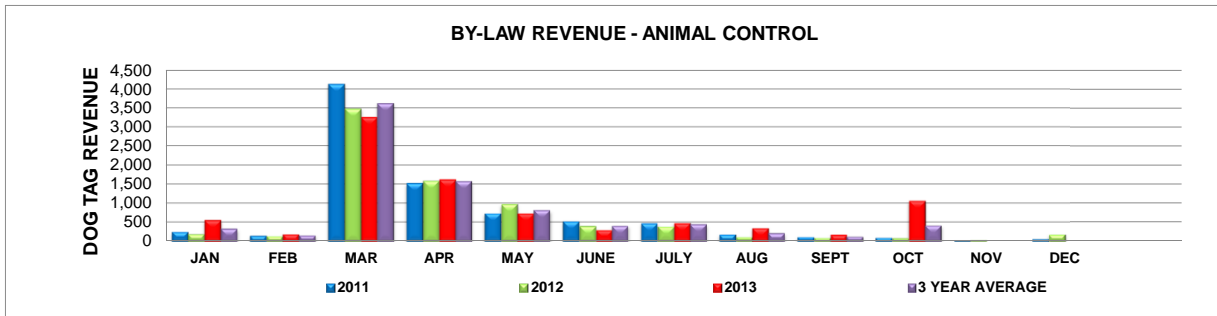
Animal/Rabies Control	27%
Building Code Act/OBC	17%
Zoning	13%



TOWN OF THE BLUE MOUNTAINS
 BY-LAW ENFORCEMENT ACTIVITY
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REVENUE SUMMARY: 2013 YTD

	DOG TAGS			PARKING & BY-LAW FINES			SECURITY ALARM REGISTRATIONS		
	2011	2012	2013	2011	2012	2013	2011	2012	2013
JAN	\$ 245.00	\$ 185.00	\$ 565.00	\$ 9,030.26	\$ 5,327.00	\$ 9,352.58	\$ 950.00	\$ 1,781.97	\$ 729.98
FEB	\$ 150.00	\$ 135.00	\$ 185.00	\$ 13,707.00	\$ 4,511.00	\$ 4,503.05	\$ 1,250.00	\$ 1,130.00	\$ 630.88
MAR	\$ 4,135.00	\$ 3,490.00	\$ 3,265.00	\$ 6,920.72	\$ 2,482.20	\$ 3,680.00	\$ 1,175.00	\$ 743.17	\$ 685.73
Q1	\$ 4,530.00	\$ 3,810.00	\$ 4,015.00	\$ 29,657.98	\$ 12,320.20	\$ 17,535.63	\$ 3,375.00	\$ 3,655.14	\$ 2,046.59
APR	\$ 1,535.00	\$ 1,595.00	\$ 1,625.00	\$ 1,823.48	\$ 550.00	\$ 1,224.00	\$ 800.00	\$ 730.89	\$ 959.82
MAY	\$ 740.00	\$ 980.00	\$ 740.00	\$ 379.79	\$ 327.40	\$ 173.00	\$ 800.00	\$ 693.33	\$ 1,128.14
JUNE	\$ 525.00	\$ 400.00	\$ 300.00	\$ 60.00	\$ 355.00	\$ 151.00	\$ 225.00	\$ 736.66	\$ 973.00
Q2	\$ 2,800.00	\$ 2,975.00	\$ 2,665.00	\$ 2,263.27	\$ 1,232.40	\$ 1,548.00	\$ 1,825.00	\$ 2,160.88	\$ 3,060.96
JULY	\$ 480.00	\$ 390.00	\$ 480.00	\$ 4,756.00	\$ 13,296.00	\$ 9,114.75	\$ 200.00	\$ 1,067.44	\$ 1,408.91
AUG	\$ 180.00	\$ 110.00	\$ 350.00	\$ 1,152.00	\$ 460.00	\$ 1,735.00	\$ 150.00	\$ 668.33	\$ 530.92
SEPT	\$ 110.00	\$ 90.00	\$ 170.00	\$ 263.00	\$ 228.00	\$ 1,874.05	\$ 125.00	\$ 265.46	\$ 1,450.27
Q3	\$ 770.00	\$ 590.00	\$ 1,000.00	\$ 6,171.00	\$ 13,984.00	\$ 12,723.80	\$ 475.00	\$ 2,001.23	\$ 3,390.10
OCT	\$ 95.00	\$ 80.00	\$ 1,065.00	\$ 108.50	\$ 27.00	\$ 791.20	\$ (506.37)	\$ 470.29	\$ 2,129.19
NOV	\$ 20.00	\$ 30.00		\$ 195.00	\$ 27.00		\$ 315.45	\$ 513.22	
DEC	\$ 50.00	\$ 180.00		\$ 1,302.81	\$ 604.00		\$ 1,111.79	\$ 293.32	
Q4	\$ 165.00	\$ 290.00		\$ 1,606.31	\$ 658.00		\$ 920.87	\$ 1,276.83	
TOTAL	\$ 8,265.00	\$ 7,665.00	\$ 8,745.00	\$ 39,698.56	\$ 28,194.60	\$ 32,598.63	\$ 6,595.87	\$ 9,094.08	\$ 10,626.84

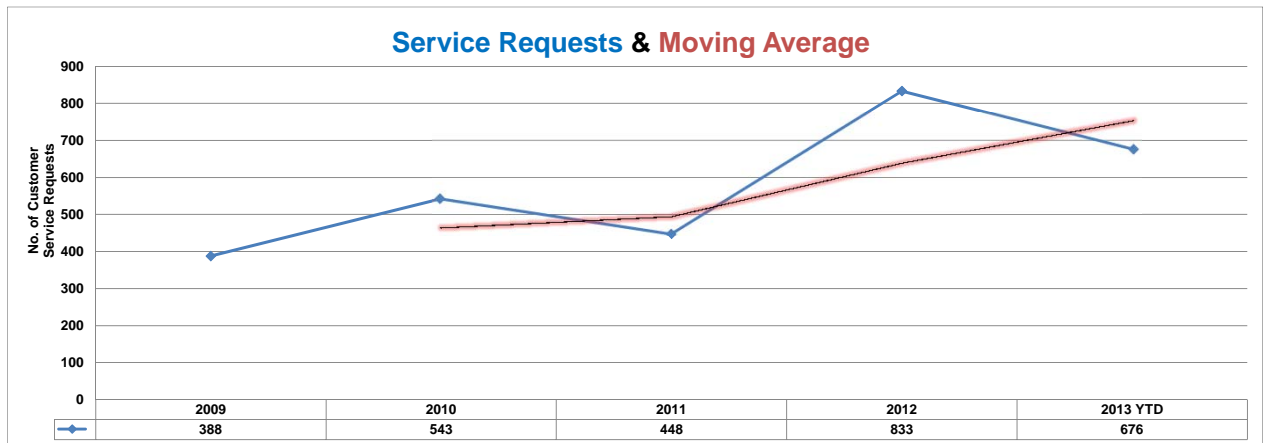




**TOWN OF THE BLUE MOUNTAINS
BY-LAW ENFORCEMENT ACTIVITY
2013 SUMMARY**

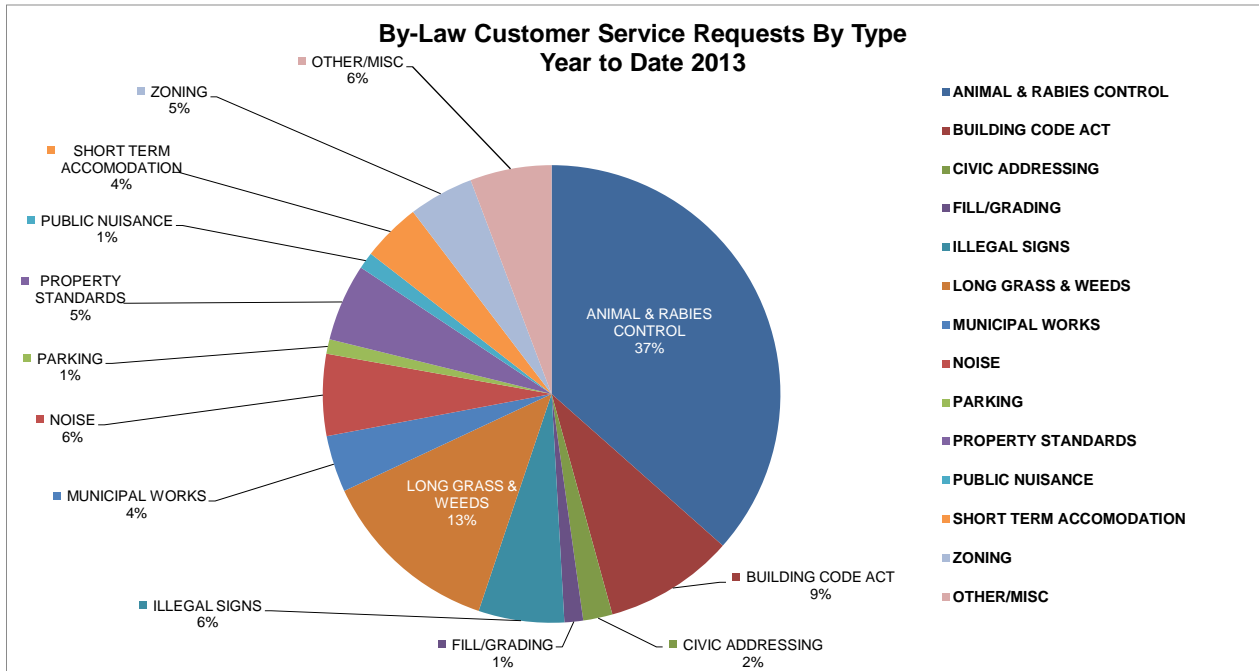
CUSTOMER SERVICE REQUESTS 5 YR VOLUME: 2009-2013 YTD

BY-LAW: CUSTOMER SERVICE ACTIVITY 2009 - 2013 YTD								
BY-LAW	2009	2010	2011	2012	2013 YTD	Year Change (%)	5 YEAR SUMMARY	
							Total	Average
Abandoned Orchards (2002-78)	0	4	0	0	0	0.0%	4	1
Ontario Building Code	31	49	40	67	62	-7.5%	249	50
Civic Addressing (2012-57)	3	3	12	18	14	-22.2%	50	10
Deposit Ice/Snow(2004-125)	5	18	2	4	0	-100.0%	29	6
Disabled Person Parking (2004-116)	2	0	0	3	3	0.0%	8	2
Dog Licence (2006-32)	0	1	0	0	0	0.0%	1	0
Dogs (2006-32)	56	32	73	103	80	-22.3%	344	69
Fence (2003-14)	5	7	3	2	2	0.0%	19	4
Fill/Grading (2002-78)	21	8	9	24	9	-62.5%	71	14
Fire Routes (2001-88)	1	0	0	3	0	-100.0%	4	1
Littering (99-10)	4	12	27	16	7	-56.3%	66	13
Long Grass/Nox. Weeds (2003-25)	98	98	95	77	87	13.0%	455	91
Municipal Works	1	11	11	24	27	12.5%	74	15
Noise (2002-09)	33	27	29	34	39	14.7%	162	32
Parking (2007-12) / Park-Priv. Land	6	5	2	25	7	-72.0%	45	9
Park Use (2003-69)	0	0	2	0	0	0.0%	2	0
Property Standards (2002-18)	74	56	36	52	37	-28.8%	255	51
Public Nuisance (2004-23)	7	13	6	9	8	-11.1%	43	9
Rabies Control & Animal Distress	0	0	0	24	167	595.8%	191	38
Short Term Accomm. (2008-12)	2	163	31	125	28	-77.6%	349	70
Sidewalk Use (2004-34)	0	0	2	0	0	0.0%	2	0
Sign (2001-57)	12	13	35	119	41	-65.5%	220	44
Site Plan Agreement	3	3	1	2	3	50.0%	12	2
Snowmobile	0	1	0	0	0	0.0%	1	0
Swimming Pool Fence (2002-08)	1	1	1	4	2	-50.0%	9	2
Tree Preservation (2010-68)	0	0	1	4	4	0.0%	9	2
Waste Collection (16/03)	5	2	4	15	14	-6.7%	40	8
Watering (2008-02)	1	5	4	4	4	0.0%	18	4
Zoning (83-40 & 10-77)	17	11	22	74	31	-58.1%	155	31
Other	0	0	0	1	0	-100.0%	1	0
TOTAL	388	543	448	833	676	-18.8%	2888	578
No. of Complaints per 1,000 Population*	56.8	79.6	65.6	122.1	99.0		423.2	84.6





TOWN OF THE BLUE MOUNTAINS
 BY-LAW ENFORCEMENT ACTIVITY
 2013 SUMMARY



Notes:

- 1 Year to date 2013 by-law complaints received are **5.6% lower** than the same period last year: **676** as of Oct 31, 2013 vs. **714** for same period 2012
- 2 **556** of the **676** complaints files have been **closed (82.0%)** and **118 (18.0%)** remain **open** and are still under investigation.
- 3 **The 5 year average from 2009 to 2013 YTD** is **578** complaint files per year.
- 4 **Short Term Accommodation** complaints: **4.14%** of the total (676) received 2013 YTD



**TOWN OF THE BLUE MOUNTAINS
BY-LAW ENFORCEMENT ACTIVITY
2013 SUMMARY**

BY-LAW ENFORCEMENT: FIELD INSPECTION & COMPLIANCE SUMMARY						
	2012			2013		
	Inspections	Violation Notices & Orders Issued	POA	Inspections	Violation Notices & Orders Issued	POA
JAN	48	2	2	77	0	0
FEB	52	1	0	87	0	0
MAR	45	11	0	100	1	0
Q 1	145	14	2	264	1	0
APR	67	11	1	91	0	0
MAY	104	12	0	130	0	0
JUNE	146	28	3	145	2	0
Q 2	317	51	4	366	2	0
JULY	195	17	1	129	3	0
AUG	126	8	1	82	3	0
SEPT	118	2	1	136	0	0
Q 3	439	27	3	347	6	0
OCT	150	0	0	51	1	0
NOV	64	0	0			
DEC	117	1	0			
Q 4	331	1	0			
Total	1232	93	9	1028	10	0

