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STAFF REPORT: Planning & Building Services Department



REPORT TO: Committee of The Whole
MEETING DATE: April 7, 2014
REPORT NO.: B.14.06
SUBJECT: By-law Enforcement Activity – February 2014
PREPARED BY: Greg Miller, Manager, Building & By-Law/CBO

A. Recommendations

THAT Council receive Staff Report BL.14.06 “By-law Enforcement Activity – February 2014” for information purposes.

B. Background

February 2014 Activity:

• By-law Customer Service Requests Received	41
• Total By-law Files Closed	28
• By-law Inspections	54

February 2014 Revenue Summary:

• Fees, Charges, Admissions, Tags	\$ 0
• Sign Permits	\$ 0
• Parking/By-law Fines	\$3,782.00
• Alarm Registration Fees	\$ 376.96
• Dog Tag Revenue	\$ 230.

Total \$4,388.96

(Note: Revenue noted above is referenced from Financial & Information Technology Budget Variance Reports. Revenue noted on the spreadsheets and tables associated with this report are reflective of revenue received in the Building & By-law Services office.)

C. The Blue Mountains’ Strategic Plan

“Providing a strong, well management municipal government.”

D. Environmental Impacts

N/A

E. Financial Impact

N/A

F. In Consultation With

N/A

G. Attached

G.1 By-law Enforcement Activity: 2013

Prepared by:

Submitted by:

Greg Miller
Manager, Building & By-law
Services

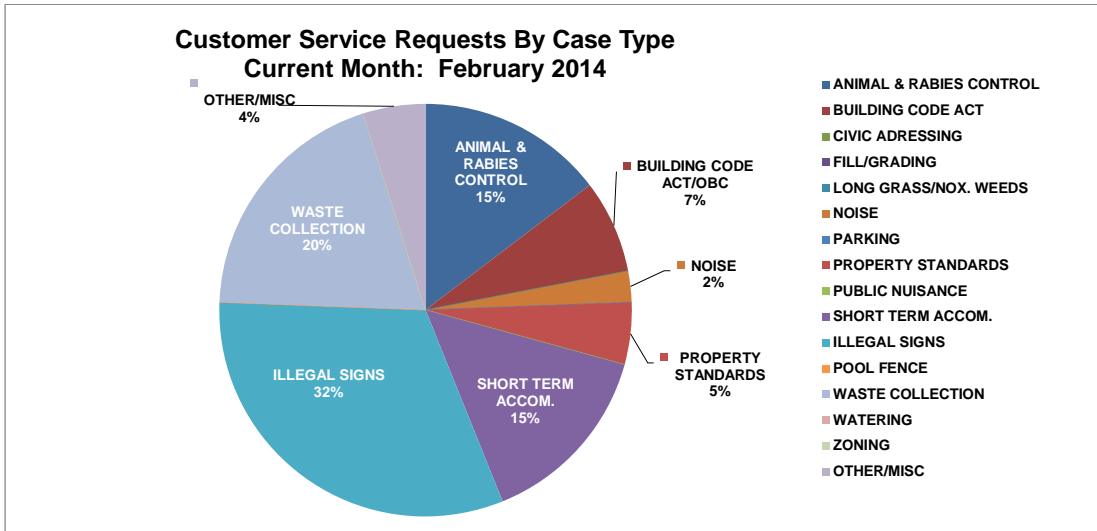
David Finbow
Director, Planning & Building Services



TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY

BY-LAW SUMMARY: FEBRUARY 2014

BY-LAW CUSTOMER SERVICE TYPE	CUSTOMER SERVICE REQUESTS		TOTAL OPEN		TOTAL CLOSED	
	Feb-2014	Feb-2013	Feb-2014	Feb-2013	Feb-2014	Feb-2013
Building Code Act/Ontario Building Code	3	2	3	0	0	2
Civic Addressing (95-35)	0	1	0	0	0	1
Deposit Ice/Snow(2004-125)	0	0	0	0	0	0
Disabled Person Parking (2004-116)	1	0	0	0	1	0
Dog Licence (2006-32)	0	0	0	0	0	0
Dogs (2006-32)	5	4	2	0	3	4
Fence (2003-14)	0	0	0	0	0	0
Fill/Grading (2002-78)	0	0	0	0	0	0
Fire Routes(2001-88)/Alarm Discharge(2005-55)	0	0	0	0	0	0
Littering (99-10)	0	1	0	0	0	1
Long Grass/Nox. Weeds (2003-25)	0	0	0	0	0	0
Municipal Works	0	3	0	0	0	3
Noise (2002-09)	1	0	1	0	0	0
Parking (2007-12) & Parking Priv. Land	0	0	0	0	0	0
Park Use (2003-69)	0	0	0	0	0	0
Property Standards (2002-18)	2	0	2	0	0	0
Public Nuisance (2004-23)	0	0	0	0	0	0
Rabies Control & Distressed Animals	1	39	0	0	1	39
Short Term Accom. (2008-12)	6	2	4	1	2	1
Sidewalk Use (2004-34)	0	0	0	0	0	0
Sign (2001-57)	13	2	0	0	13	2
Site Plan Agreement	1	0	0	0	1	0
Swimming Pool Fence (2002-08)	0	0	0	0	0	0
Tree Preservation (2010-68)	0	0	0	0	0	0
Waste Collection (16/03)	8	0	1	0	7	0
Watering (2008-02)	0	0	0	0	0	0
Zoning (83-40 & 10-77)	0	0	0	0	0	0
Miscellaneous	0	0	0	0	0	0
Total By-law Service Requests	41	54	13	1	28	53
Year over Year	-24%		31.7%	2%	68.3%	98%



Notes:

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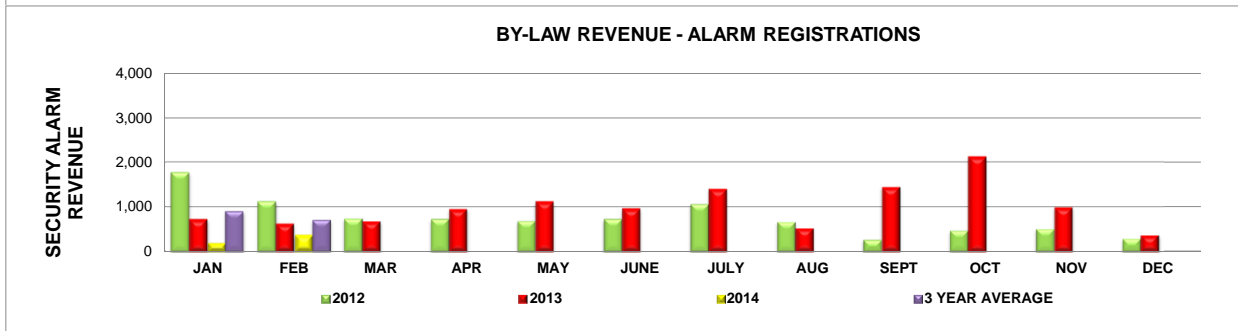
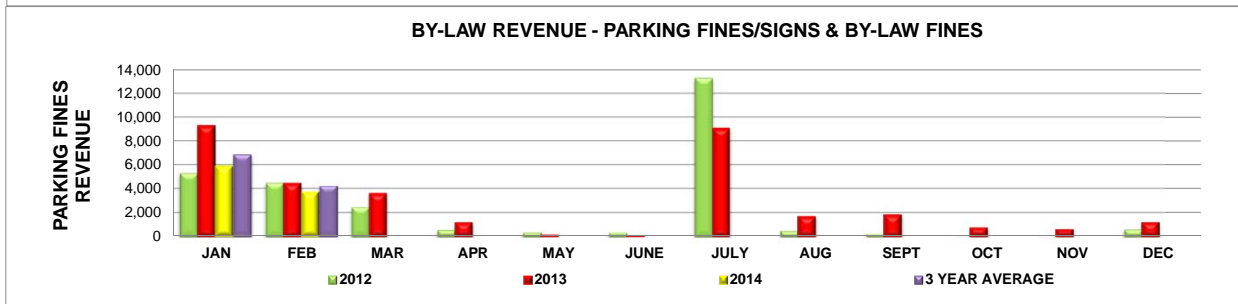
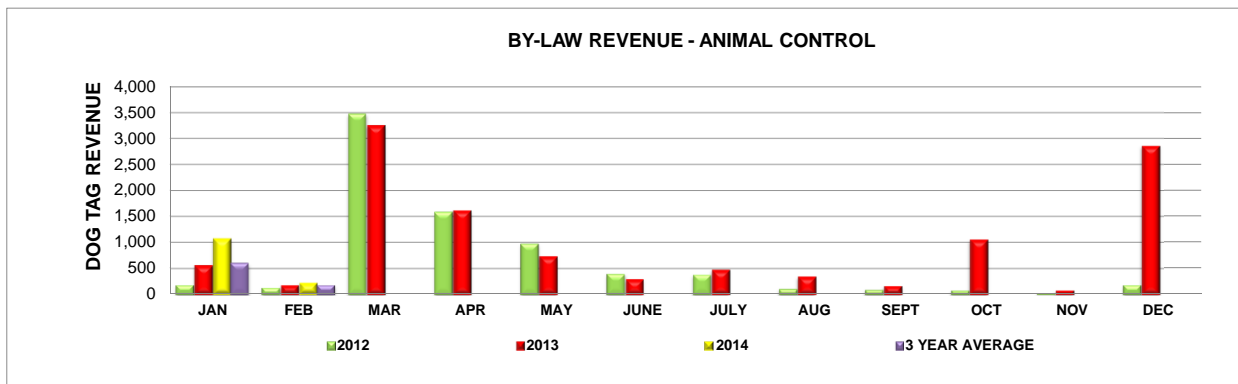
1	By-law Customer Service Requests % Incr/Decr Current Mo.	-24%	versus same period 2013
2	# Files Open @ Current Mo. End	13	# Files Closed @ Current Month End
3	Top 3 Customer Service Types	Illegal Signs 32% Waste Collection 20% Short Term Accommodation 15%	



TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY

REVENUE SUMMARY: 2014 YTD

	DOG TAGS			PARKING & BY-LAW FINES			SECURITY ALARM REGISTRATIONS		
	2012	2013	2014	2012	2013	2014	2012	2013	2014
JAN	\$ 185.00	\$ 565.00	\$ 1,082.00	\$ 5,327.00	\$ 9,352.58	\$ 5,956.50	\$ 1,781.97	\$ 729.98	\$ 199.08
FEB	\$ 135.00	\$ 185.00	\$ 230.00	\$ 4,511.00	\$ 4,503.05	\$ 3,782.00	\$ 1,130.00	\$ 630.88	\$ 376.96
MAR	\$ 3,490.00	\$ 3,265.00		\$ 2,482.20	\$ 3,680.00		\$ 743.17	\$ 685.73	
Q1	\$ 3,810.00	\$ 4,015.00		\$ 12,320.20	\$ 17,535.63		\$ 3,655.14	\$ 2,046.59	
APR	\$ 1,595.00	\$ 1,625.00		\$ 550.00	\$ 1,224.00		\$ 730.89	\$ 959.82	
MAY	\$ 980.00	\$ 740.00		\$ 327.40	\$ 173.00		\$ 693.33	\$ 1,128.14	
JUNE	\$ 400.00	\$ 300.00		\$ 355.00	\$ 151.00		\$ 736.66	\$ 973.00	
Q2	\$ 2,975.00	\$ 2,665.00		\$ 1,232.40	\$ 1,548.00		\$ 2,160.88	\$ 3,060.96	
JULY	\$ 390.00	\$ 480.00		\$ 13,296.00	\$ 9,114.75		\$ 1,067.44	\$ 1,408.91	
AUG	\$ 110.00	\$ 350.00		\$ 460.00	\$ 1,735.00		\$ 668.33	\$ 530.92	
SEPT	\$ 90.00	\$ 170.00		\$ 228.00	\$ 1,874.05		\$ 265.46	\$ 1,450.27	
Q3	\$ 590.00	\$ 1,000.00		\$ 13,984.00	\$ 12,723.80		\$ 2,001.23	\$ 3,390.10	
OCT	\$ 80.00	\$ 1,065.00		\$ 27.00	\$ 791.20		\$ 470.29	\$ 2,129.19	
NOV	\$ 30.00	\$ 75.00		\$ 27.00	\$ 648.35		\$ 513.22	\$ 995.43	
DEC	\$ 180.00	\$ 2,870.00		\$ 604.00	\$ 1,259.00		\$ 293.32	\$ 376.10	
Q4	\$ 290.00	\$ 4,010.00		\$ 658.00	\$ 2,698.55		\$ 1,276.83	\$ 3,500.72	
TOTAL	\$ 7,665.00	\$ 11,690.00	\$ 1,312.00	\$ 28,194.60	\$ 34,505.98	\$ 9,738.50	\$ 9,094.08	\$ 11,998.37	\$ 576.04

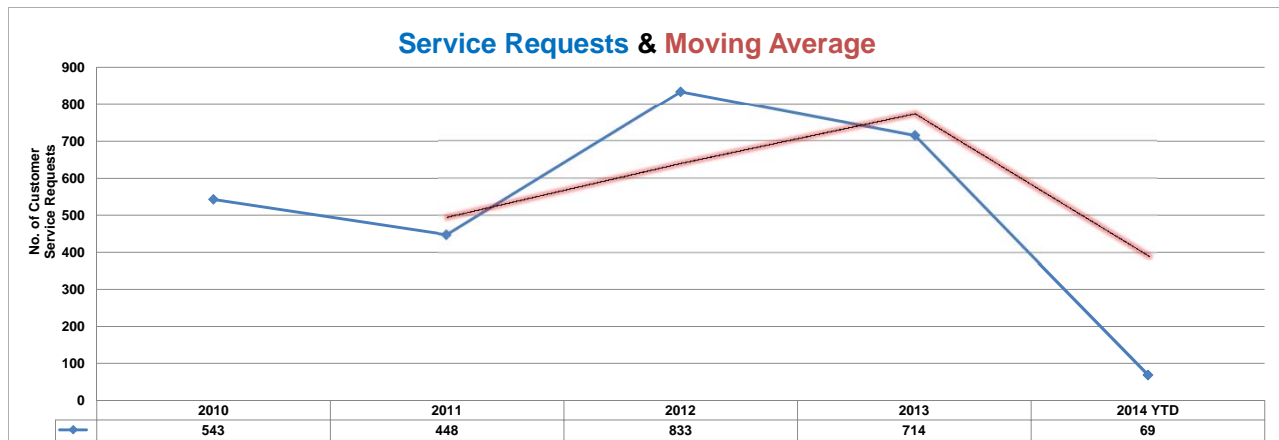




TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY

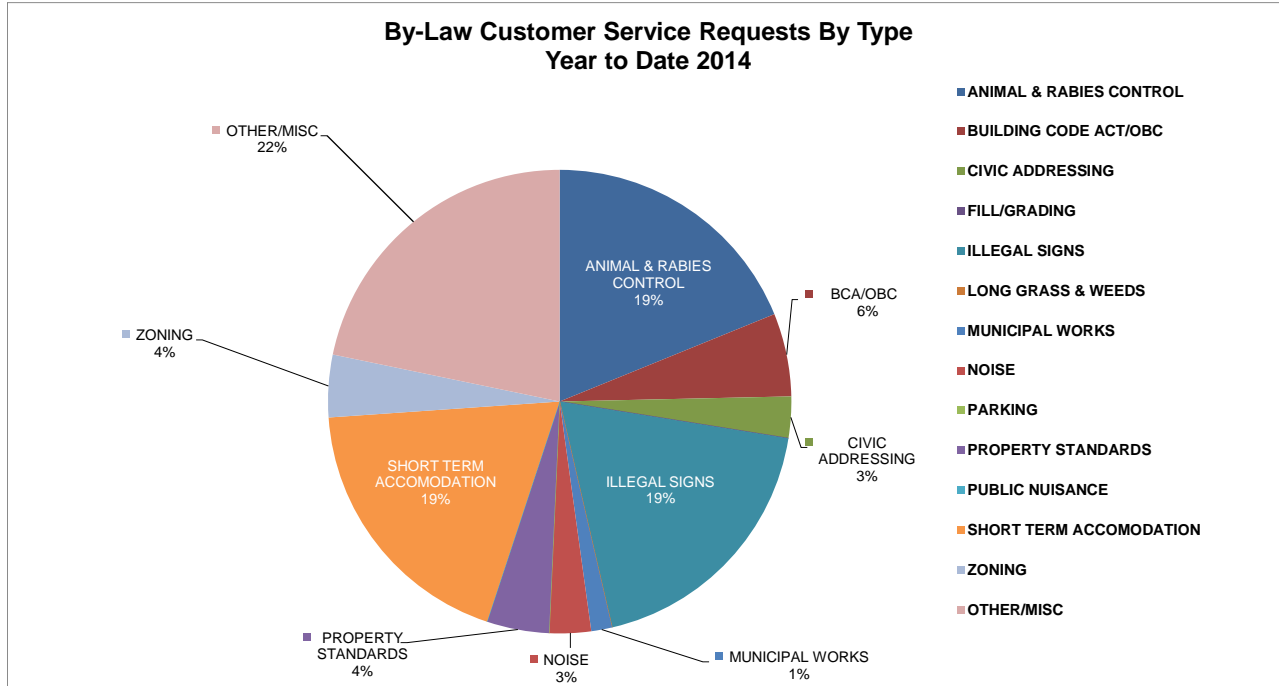
CUSTOMER SERVICE REQUESTS 5 YR VOLUME: 2010-2014 YTD

BY-LAW: CUSTOMER SERVICE ACTIVITY 2010 - 2014 YTD								
BY-LAW	2010	2011	2012	2013	2014 YTD	Year Change (%)	5 YEAR SUMMARY	
							Total	Average
Abandoned Orchards (2002-78)	4	0	0	0	0	0.0%	4	1
Ontario Building Code/BCA	49	40	67	67	4	-94.0%	227	45
Civic Addressing (2012-57)	3	12	18	15	2	-86.7%	50	10
Deposit Ice/Snow(2004-125)	18	2	4	0	0	0.0%	24	5
Disabled Person Parking (2004-116)	0	0	3	3	1	-66.7%	7	1
Dog Licence (2006-32)	1	0	0	0	0	0.0%	1	0
Dogs (2006-32)	32	73	103	90	10	-88.9%	308	62
Fence (2003-14)	7	3	2	2	0	-100.0%	14	3
Fill/Grading (2002-78)	8	9	24	10	0	-100.0%	51	10
Fire Routes (2001-88)	0	0	3	0	0	0.0%	3	1
Littering (99-10)	12	27	16	7	1	-85.7%	63	13
Long Grass/Nox. Weeds (2003-25)	98	95	77	87	0	-100.0%	357	71
Municipal Works	11	11	24	36	1	-97.2%	83	17
Noise (2002-09)	27	29	34	40	2	-95.0%	132	26
Parking (2007-12) / Park-Priv. Land	5	2	25	9	0	-100.0%	41	8
Park Use (2003-69)	0	2	0	0	0	0.0%	2	0
Property Standards (2002-18)	56	36	52	39	3	-92.3%	186	37
Public Nuisance (2004-23)	13	6	9	8	0	-100.0%	36	7
Rabies Control & Animal Distress	0	0	24	169	3	-98.2%	196	39
Short Term Accomm. (2008-12)	163	31	125	28	13	-53.6%	360	72
Sidewalk Use (2004-34)	0	2	0	0	0	0.0%	2	0
Sign (2001-57)	13	35	119	42	13	-69.0%	222	44
Site Plan Agreement	3	1	2	3	1	-66.7%	10	2
Snowmobile	1	0	0	0	0	0.0%	1	0
Swimming Pool Fence (2002-08)	1	1	4	2	0	-100.0%	8	2
Tree Preservation (2010-68)	0	1	4	4	0	-100.0%	9	2
Waste Collection (16/03)	2	4	15	14	12	-14.3%	47	9
Watering (2008-02)	5	4	4	4	0	-100.0%	17	3
Zoning (83-40 & 10-77)	11	22	74	35	3	-91.4%	145	29
Other	0	0	1	0	0	0.0%	1	0
TOTAL	543	448	833	714	69	-90.3%	2607	521
No. of Complaints per 1,000 Population*	79.6	65.6	122.1	104.6	10.1		382.0	76.4





TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY



Notes:

- 1 Year to date 2014 by-law complaints received are **38% lower** than the same period last year: 69 as of Feb 28, 2014 vs. 111 for same period 2013
- 2 46 of the **69** complaints files have been **closed (67.0%)** and 23 (**33.0%**) remain **open** and are still under investigation.
- 3 **The 5 year average from 2010 to 2014 YTD** is 521 complaint files per year.
- 4 **Short Term Accommodation** complaints: **19%** (13) of the total complaints (69) received in 2014 to date.



**TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY**

BY-LAW ENFORCEMENT: FIELD INSPECTION & COMPLIANCE SUMMARY						
	2013			2014		
	Inspections	Violation Notices & Orders Issued	POA	Inspections	Violation Notices & Orders Issued	POA
JAN	77	1	0	90	0	0
FEB	87	1	0	54	0	0
MAR	100	1	0			
Q 1	264	3	0	144	0	0
APR	91	0	1			
MAY	130	1	0			
JUNE	145	2	0			
Q 2	366	3	1	0	0	0
JULY	129	3	1			
AUG	82	3	0			
SEPT	136	0	0			
Q 3	347	6	1	0	0	0
OCT	51	1	0			
NOV	28	0	1			
DEC	29	0	0			
Q 4	108	1	1	0	0	0
Total	1085	13	3	144	0	0

