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STAFF REPORT: Planning & Building Services Department



REPORT TO: Committee of The Whole
MEETING DATE: January 12, 2015
REPORT NO.: BL.15.02
SUBJECT: By-law Enforcement Activity:
 December 2014
PREPARED BY: Greg Miller, Manager, Building & By-law/CBO

A. Recommendations

THAT Council receive Staff Report BL.15.02 “By-law Enforcement Activity: December 2014” for information purposes.

B. Background

December 2014 Activity Summary:

- 50 By-law Customer Service Requests vs. 18 during the same period in 2013
- 26 by-law files closed vs. 12 during the same period in 2013
- 120 By-law Enforcement inspections completed vs. 29 during the same period in 2013
- Fees, Charges, Admissions, Tags \$ 0
- Sign Permits \$ 0
- Parking/By-law Fines \$ 823
- Security Alarm Registration Fees \$ 111
- Dog Tag Revenue \$ 155

2014 Activity Summary (to end of December):

- 618 By-law Customer Service Requests vs. 714 during the same period in 2013
- 445 of the 618 files have been closed (72%) and 173 (28%) remain open
- 91 of the 618 files are related to Short Term Accommodation related files or 15% of the 618 files opened to date in 2014.
- 1138 By-law Enforcement inspections have been completed to-date in 2014 vs. 1085 during the same period in 2013
- \$23,699 in parking and by-law fine revenues vs. \$34,506 during the same period in 2013
- \$2,389 in security alarm registration revenue vs. \$11,998 during the same period in 2013
- \$8,192 in dog tag revenue vs. \$11,690 during the same period in 2013.

(Note: Revenue noted above is estimated as Financial & Information Technology Budget Variance Reports are not yet available. Revenue noted on the spreadsheets and tables associated with this report are reflective of revenue received in the Building & By-law Services office.)

C. The Blue Mountains' Strategic Plan

“Providing a strong, well managed municipal government.”

D. Environmental Impacts

N/A

E. Financial Impact

N/A

F. In Consultation With

N/A

G. Attached

G.1 By-law Enforcement Activity: December 2014

Prepared by:

Respectfully Submitted by:

Greg Miller, C.E.T., CBCO
Manager, Building & By-law Services

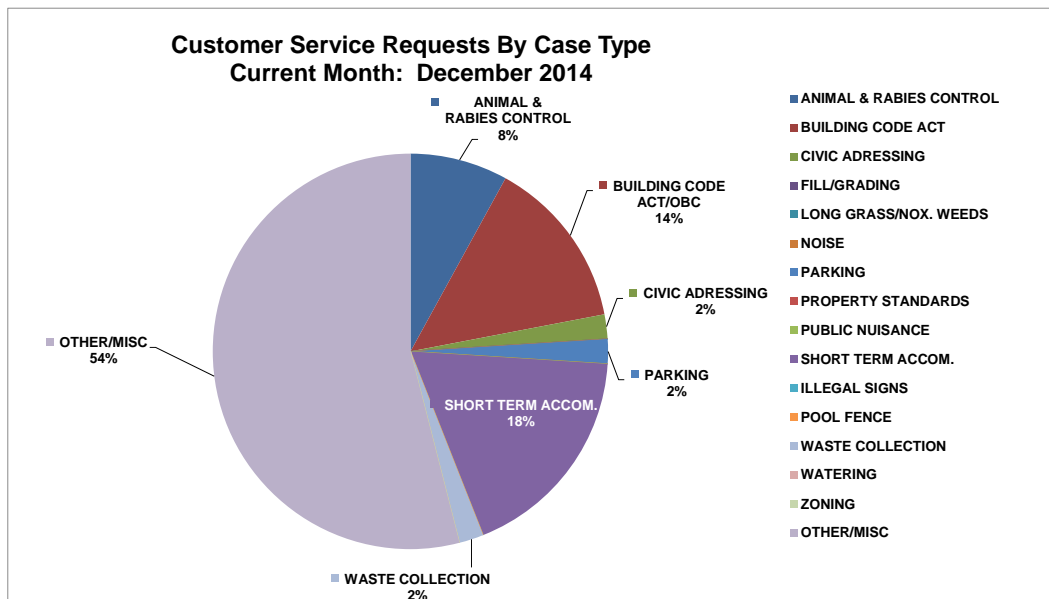
Michael Benner, MCIP RPP
Director, Planning & Building Services



TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY

BY-LAW SUMMARY: DECEMBER 2014

BY-LAW CUSTOMER SERVICE TYPE	CUSTOMER SERVICE REQUESTS		TOTAL OPEN		TOTAL CLOSED	
	Dec-2014	Dec-2013	Dec-2014	Dec-2013	Dec-2014	Dec-2013
Building Code Act/Ontario Building Code	7	2	2	1	5	1
Civic Addressing (95-35)	1	1	0	1	1	0
Deposit Ice/Snow(2004-125)	10	0	9	0	1	0
Disabled Person Parking (2004-116)	0	0	0	0	0	0
Dog Licence (2006-32)	0	0	0	0	0	0
Dogs (2006-32)	4	3	2	0	2	3
Fence (2003-14)	1	0	1	0	0	0
Fill/Grading (2002-78)	0	0	0	0	0	0
Fire Routes(2001-88)/Alarm Discharge(2005-55)	0	0	0	0	0	0
Littering (99-10)	0	0	0	0	0	0
Long Grass/Nox. Weeds (2003-25)	0	0	0	0	0	0
Municipal Works	16	7	1	1	15	6
Noise (2002-09)	0	0	0	0	0	0
Parking (2007-12) & Parking Priv. Land	1	1	0	0	1	1
Park Use (2003-69)	0	0	0	0	0	0
Property Standards (2002-18)	0	1	0	1	0	0
Public Nuisance (2004-23)	0	0	0	0	0	0
Rabies Control & Distressed Animals	0	1	0	0	0	1
Short Term Accom. (2008-12)	9	0	8	0	1	0
Sidewalk Use (2004-34)	0	0	0	0	0	0
Sign (2001-57)	0	0	0	0	0	0
Site Plan Agreement	0	0	0	0	0	0
Swimming Pool Fence (2002-08)	0	0	0	0	0	0
Tree Preservation (2010-68)	0	0	0	0	0	0
Waste Collection (16/03)	1	0	1	0	0	0
Watering (2008-02)	0	0	0	0	0	0
Zoning (83-40 & 10-77)	0	2	0	2	0	0
Miscellaneous	0	0	0	0	0	0
Total By-law Service Requests	50	18	24	6	26	12
Year over Year	178%		48.00%	33%	52.00%	67%



Notes:

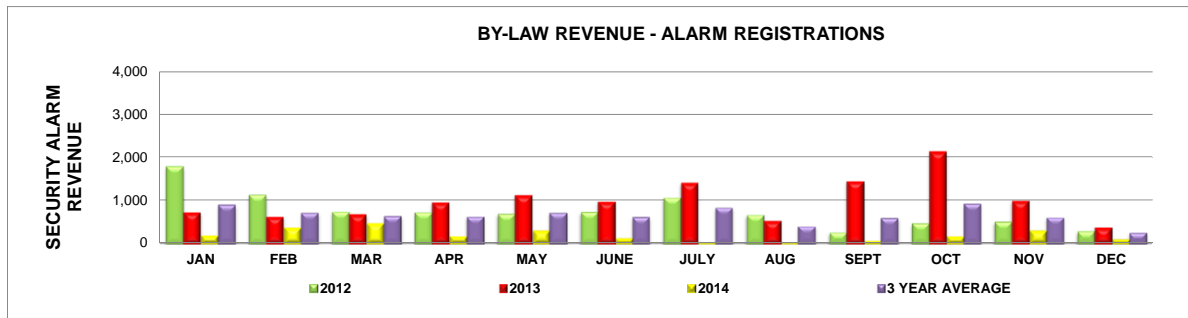
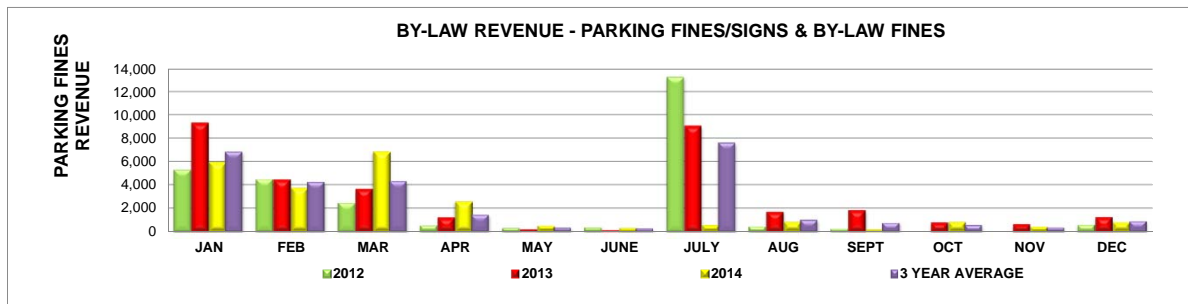
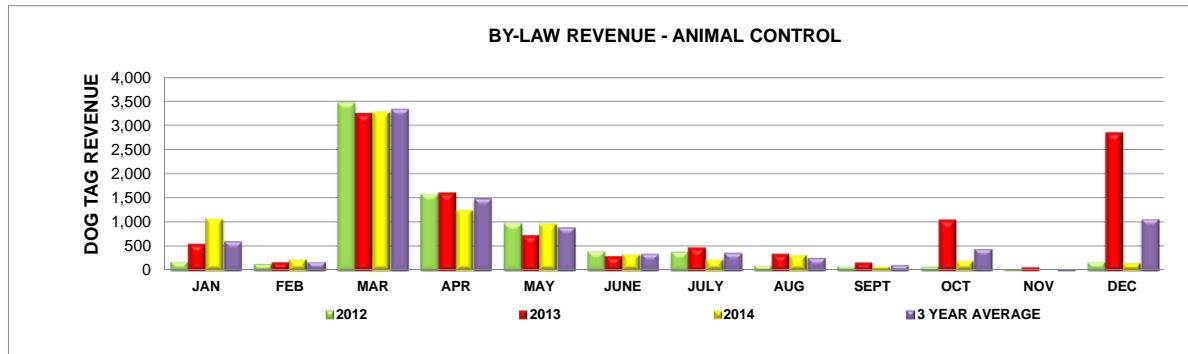
1	By-law Customer Service Requests % Increase Current Mo.	178%	versus same period 2013
2	# Files Open @ Current Mo.End	24	# Files Closed @ Current Month End
3	Top 3 Customer Service Types	Short Term Accommodation 18%	
		BCA/OBC 14%	
		Animal Control 8%	



TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY

REVENUE SUMMARY: 2014 YTD

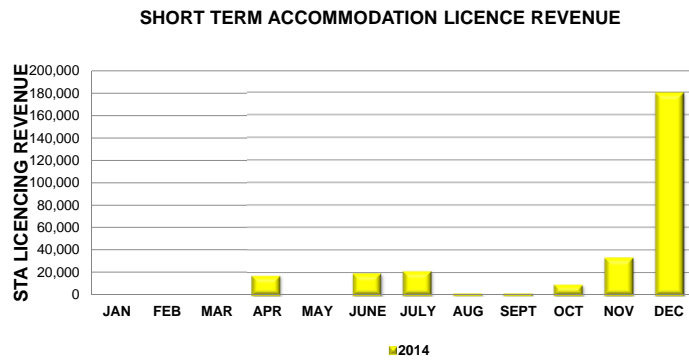
	DOG TAGS			PARKING & BY-LAW FINES			SECURITY ALARM REGISTRATIONS		
	2012	2013	2014	2012	2013	2014	2012	2013	2014
JAN	\$ 185.00	\$ 565.00	\$ 1,082.00	\$ 5,327.00	\$ 9,352.58	\$ 5,956.50	\$ 1,781.97	\$ 729.98	\$ 199.08
FEB	\$ 135.00	\$ 185.00	\$ 230.00	\$ 4,511.00	\$ 4,503.05	\$ 3,782.00	\$ 1,130.00	\$ 630.88	\$ 376.96
MAR	\$ 3,490.00	\$ 3,265.00	\$ 3,295.00	\$ 2,482.20	\$ 3,680.00	\$ 6,884.00	\$ 743.17	\$ 685.73	\$ 476.97
Q1	\$ 3,810.00	\$ 4,015.00	\$ 4,607.00	\$ 12,320.20	\$ 17,535.63	\$ 16,622.50	\$ 3,655.14	\$ 2,046.59	\$ 1,053.01
APR	\$ 1,595.00	\$ 1,625.00	\$ 1,265.00	\$ 550.00	\$ 1,224.00	\$ 2,580.00	\$ 730.89	\$ 959.82	\$ 185.60
MAY	\$ 980.00	\$ 740.00	\$ 970.00	\$ 327.40	\$ 173.00	\$ 498.00	\$ 693.33	\$ 1,128.14	\$ 309.70
JUNE	\$ 400.00	\$ 300.00	\$ 345.00	\$ 355.00	\$ 151.00	\$ 317.00	\$ 736.66	\$ 973.00	\$ 132.72
Q2	\$ 2,975.00	\$ 2,665.00	\$ 2,580.00	\$ 1,232.40	\$ 1,548.00	\$ 3,395.00	\$ 2,160.88	\$ 3,060.96	\$ 628.02
JULY	\$ 390.00	\$ 480.00	\$ 235.00	\$ 13,296.00	\$ 9,114.75	\$ 570.00	\$ 1,067.44	\$ 1,408.91	\$ 22.12
AUG	\$ 110.00	\$ 350.00	\$ 320.00	\$ 460.00	\$ 1,735.00	\$ 845.00	\$ 668.33	\$ 530.92	\$ 22.12
SEPT	\$ 90.00	\$ 170.00	\$ 90.00	\$ 228.00	\$ 1,874.05	\$ 165.00	\$ 265.46	\$ 1,450.27	\$ 66.36
Q3	\$ 590.00	\$ 1,000.00	\$ 645.00	\$ 13,984.00	\$ 12,723.80	\$ 1,580.00	\$ 2,001.23	\$ 3,390.10	\$ 110.60
OCT	\$ 80.00	\$ 1,065.00	\$ 205.00	\$ 27.00	\$ 791.20	\$ 846.00	\$ 470.29	\$ 2,129.19	\$ 176.96
NOV	\$ 30.00	\$ 75.00	\$ -	\$ 27.00	\$ 648.35	\$ 432.00	\$ 513.22	\$ 995.43	\$ 309.70
DEC	\$ 180.00	\$ 2,870.00	\$ 155.00	\$ 604.00	\$ 1,259.00	\$ 823.00	\$ 293.32	\$ 376.10	\$ 110.60
Q4	\$ 290.00	\$ 4,010.00	\$ 360.00	\$ 658.00	\$ 2,698.55	\$ 2,101.00	\$ 1,276.83	\$ 3,500.72	\$ 597.26
TOTAL	\$ 7,665.00	\$ 11,690.00	\$ 8,192.00	\$ 28,194.60	\$ 34,505.98	\$ 23,698.50	\$ 9,094.08	\$ 11,998.37	\$ 2,388.89



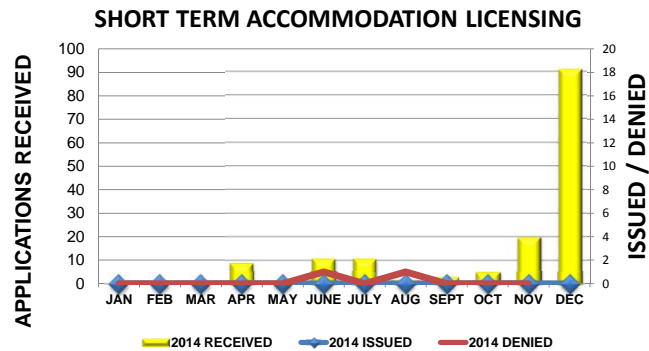


**TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY**

STA LICENCE FEES COLLECTED			
	2014	2015	2016
JAN	\$ -		
FEB	\$ -		
MAR	\$ -		
Q1	\$ -		
APR	\$ 18,000.00		
MAY	\$ -		
JUNE	\$ 20,000.00		
Q2	\$ 38,000.00		
JULY	\$ 22,000.00		
AUG	\$ 2,000.00		
SEPT	\$ 2,000.00		
Q3	\$ 26,000.00		
OCT	\$ 10,000.00		
NOV	\$ 34,000.00		
DEC	\$ 180,000.00		
Q4			
TOTAL	\$ 288,000.00		\$ -



STA APPLICATIONS RECEIVED			
	2014	2015	2016
JAN	0		
FEB	0		
MAR	0		
Q1	0		
APR	9		
MAY	0		
JUNE	11		
Q2	20		
JULY	11		
AUG	2		
SEPT	3		
Q3	16		
OCT	5		
NOV	20		
DEC	91		
Q4	116		
TOTAL	152		

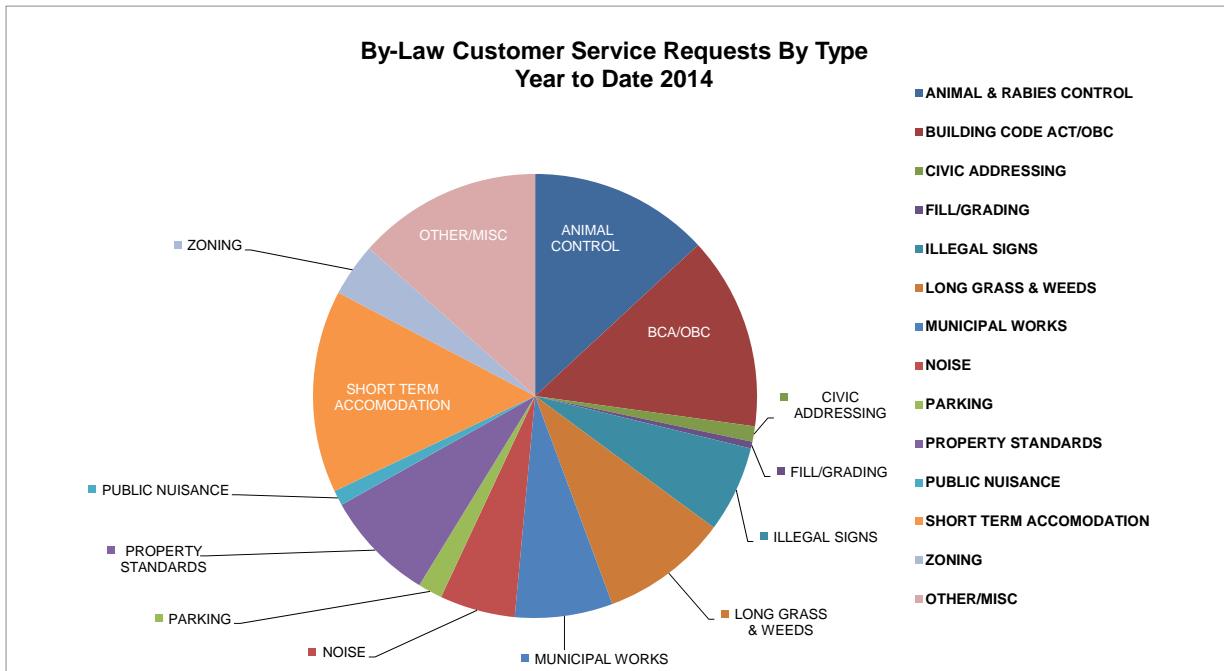
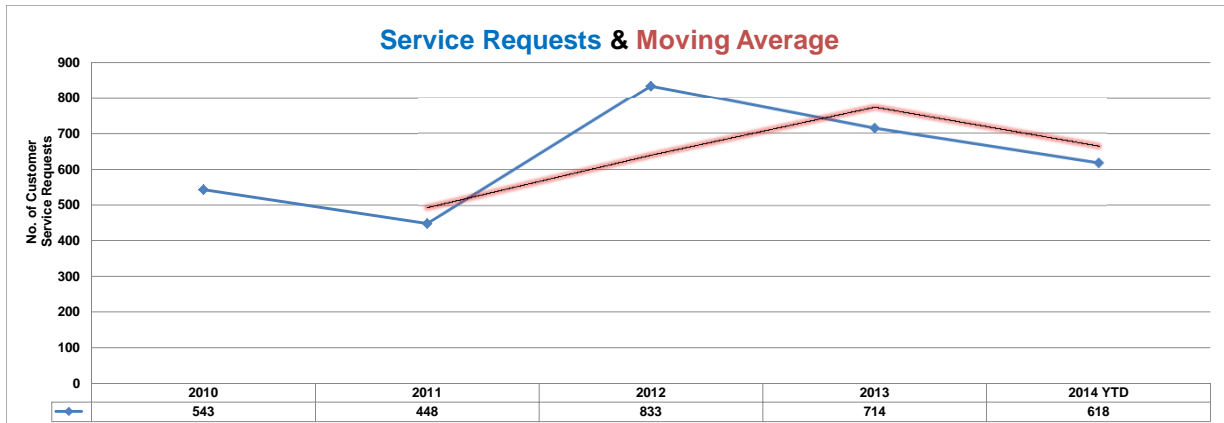


CUSTOMER SERVICE REQUESTS 5 YR VOLUME: 2010-2014 YTD

BY-LAW	2010	2011	2012	2013	2014 YTD	Year Change (%)	5 YEAR SUMMARY	
							Total	Average
Abandoned Orchards (2002-78)	4	0	0	0	1	0.0%	5	1
Ontario Building Code/BCA	49	40	67	67	87	29.9%	310	62
Civic Addressing (2012-57)	3	12	18	15	7	-53.3%	55	11
Deposit Ice/Snow(2004-125)	18	2	4	0	13	0.0%	37	7
Disabled Person Parking (2004-116)	0	0	3	3	3	0.0%	9	2
Dog Licence (2006-32)	1	0	0	0	0	0.0%	1	0
Dogs (2006-32)	32	73	103	90	64	-28.9%	362	72
Fence (2003-14)	7	3	2	2	3	50.0%	17	3
Fill/Grading (2002-78)	8	9	24	10	3	-70.0%	54	11
Fire Routes (2001-88)	0	0	3	0	3	0.0%	6	1
Littering (99-10)	12	27	16	7	17	142.9%	79	16
Long Grass/Nox. Weeds (2003-25)	98	95	77	87	57	-34.5%	414	83
Municipal Works	11	11	24	36	44	22.2%	126	25
Noise (2002-09)	27	29	34	40	34	-15.0%	164	33
Parking (2007-12) / Park-Priv. Land	5	2	25	9	11	22.2%	52	10
Park Use (2003-69)	0	2	0	0	1	0.0%	3	1
Property Standards (2002-18)	56	36	52	39	50	28.2%	233	47
Public Nuisance (2004-23)	13	6	9	8	7	-12.5%	43	9
Rabies Control & Animal Distress	0	0	24	169	17	-89.9%	210	42
Short Term Accom. (2008-12)	163	31	125	28	91	225.0%	438	88
Sidewalk Use (2004-34)	0	2	0	0	0	0.0%	2	0
Sign (2001-57)	13	35	119	42	39	-7.1%	248	50
Site Plan Agreement	3	1	2	3	3	0.0%	12	2
Snowmobile	1	0	0	0	0	0.0%	1	0
Swimming Pool Fence (2002-08)	1	1	4	2	0	-100.0%	8	2
Tree Preservation (2010-68)	0	1	4	4	1	-75.0%	10	2
Waste Collection (16/03)	2	4	15	14	32	128.6%	67	13
Watering (2008-02)	5	4	4	4	2	-50.0%	19	4
Zoning (83-40 & 10-77)	11	22	74	35	24	-31.4%	166	33
Other	0	0	1	0	4	0.0%	5	1
TOTAL	543	448	833	714	618	-13.4%	3156	631
No. of Complaints per 1,000 Population*	79.6	65.6	122.1	104.6	90.5		462.4	92.5



TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY



- Year to date 2014 by-law complaints received are **13% lower** than the same period last year: **618** as of December 31, 2014 vs. **714** for same period 2013
- 445** of the **618** complaints files have been **closed (72%)** and **173 (28%)** remain **open** and are still under investigation.
- The 5 year average from 2010 to 2014** is 631 complaint files per year.
- Short Term Accommodation** complaints: **15%** (91) of the total complaints (618) received in 2014.



**TOWN OF THE BLUE MOUNTAINS
MONTHLY BY-LAW ENFORCEMENT ACTIVITY**

BY-LAW ENFORCEMENT: FIELD INSPECTION & COMPLIANCE SUMMARY						
	2013			2014		
	Inspections	Violation Notices & Orders Issued	POA	Inspections	Violation Notices & Orders Issued	POA
JAN	77	1	0	90	0	0
FEB	87	1	0	54	0	0
MAR	100	1	0	47	0	0
Q 1	264	3	0	191	0	0
APR	91	0	1	73	0	0
MAY	130	1	0	112	0	0
JUNE	145	2	0	142	0	0
Q 2	366	3	1	327	0	0
JULY	129	3	1	130	1	0
AUG	82	3	0	99	0	0
SEPT	136	0	0	83	0	0
Q 3	347	6	1	312	1	0
OCT	51	1	0	119	1	0
NOV	28	0	1	69	0	2
DEC	29	0	0	120	0	0
Q 4	108	1	1	308	1	2
Total	1085	13	3	1138	2	2

