

**Received Email From:** Ekaterina Chakina  
**Sent:** Monday, December 19, 2016 10:59 AM

B.5.1

**To:** Corrina Giles <[cgiles@thebluemountains.ca](mailto:cgiles@thebluemountains.ca)>  
**Cc:** SMT <[SeniorManagementTeam@thebluemountains.ca](mailto:SeniorManagementTeam@thebluemountains.ca)>; Jim Mc Cannell <[jmccannell@thebluemountains.ca](mailto:jmccannell@thebluemountains.ca)>  
**Subject:** Re: FW: URGENT: Deputation form for Monday meeting (19 Dec 2016)

Corrina, good morning!

thank you for the answer. I will try to explain to you the urgent matter of my appeal to talk to Council today.

We understood from the document that the level of services was changed in 2013, but people in City management also changed! Hopefully for those, who are more caring about people, that's why we apply to you!

I have my mom 76 y.o, she does not ski, and drives. But she likes walking around, all our family likes walking. Moreover, Rivergrass village belongs to kind of sporting resort where people walking, skating, skiing. We are not obliged wait for the shuttle to get to ski hill, we can walk. Where to walk ??? We have to use the road to walk which can easily lead to car accident. That is not good enough!!! In this case pedestrians are on the risk and drivers are on the risks too. This level of service push walkers to break the road rules.

The same opinion I got from my guests who rented out my unit and other units too.

And we are taxpayers too, so we bring money to City, Province and Country by the way of paying Property tax and Income tax- for those income, which we receive from our tourists, but we cannot provide them with the adequate level of service.

That is why we are very looking to talk to Council TODAY and explain to him all the reasons to change the service! The issue is very urgent, because **snow is already on the sidewalks and will continue to fall down.**

We have high season ahead-X-mass and New year holidays...Please allow us to meet with Council today, because we, owners of Rivergrass and City administration are doing the same things and are very interested in interested developing and prosperity of their City

Looking for the meeting with Council today,

thank you very much in advance,

Ekaterina Chakina

Rivergrass, owner