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To: 'Cameron Kennedy'; 'Gary Huber'; Jim Does; 'John Seymour (E-mail)'; 'Larry Hall'; Lisa Kidd; meredith@bridgestavern.com; MICHAEL SEGUIN; norstan@rogers.com; Paul Martin; Rick Ouellet (BMR); 'Rob Potter'; 'Watts, Charles (JUS)'

Subject: CPC Meeting September 15th @ The Craigleith Community Centre

Last evening CPC members, Michael Seguin, Cam Kennedy, Rick Ouellet, Charles Watts and I met to discuss the Craigleith Neighbourhood Watch program after a year in operation. We were joined by guests, Inspector John Trude, OPP officer Sue Devine, PSB member Cliff Carr, and eight members of the Craigleith community.

Michael lead off the discussion outlining the chronic disruption from partying visitors to the Craigleith neighbourhoods bordering the Blue Mountain Resorts Village. With input from Craigleith based guests, the group reflected on the the progress and lack of some of the Neighbourhood watch program to alleviation the situation. Sergeant Watts, Inspector Trude, Officer Devine and Rick Ouellet outlined the enforcement response and roles of the OPP, the Town and Blue Mountain security. The group discussed methods and processes that members of the Watch program need to take to engage these enforcement resources.

The group highlighted six action themes to address to improve the effectiveness of the Craigleith Neighbourhood Watch program:

-- #1 Frequent and timely calls to OPP Dispatch Centre (911 or 610-1122): develop and publicize the requirement to report incidents and potential incidents to the OPP call centre. Insist on call centre response to the detachment for officer deployment (the officer will decide priorities not the dispatch centre). Ask for officer follow up to the caller (by phone). Action -- the CPC to develop a OPP call centre "script" for Neighbourhood Coordinators to distribute to help guide neighbourhoods calls to the OPP.

-- #2 Gap in processes and procedures -- both the OPP and Blue Mountain Security have processes (protocols) for dealing with STA disruption complaints. There appears to be gaps in the process for timely evictions of rowdy and destructive tenants (in spite of agreements with major STA owners). Action: the OPP and Blue Mountain Security to review and monitor the procedures for tenant eviction and report eviction activities to the PSB/CPC on a regular basis.

-- #3 "Crow in the Corn Field" charges -- the OPP has, under the Blue Mountain municipal policing agreement has responsibility for the enforcement of Town by-laws. If officers observe rowdy behaviour and excess noise they can warn, charge or initiate eviction action. Frequently, the presence of an OPP officers will cause the disruption to immediately cease only to reappear after the officers have disappeared. Call again and/or take the initiative to lodge an formal complaint which will cause a charge to be laid. This action may require the complainant to appear in the Owen Sound court -- a worth while investment to ensure that the "crow in the corn field" tells others that there are serious consequences to their aberrant behaviour! Action -- The CPC to develop a "steps to take" process sheet for watch coordinators to distribute to the STA neighbours.

-- #4 STATS Count -- municipal budgets are allocated to real issues only if a factual basis can be demonstrated. As noted above the OPP are responsible for and encourage calls that may require by-law enforcement. Action: Craigleith Neighbourhood Watch coordinators/members to encourage neighbours to call/report disturbances (and issues such as the inadequate response from the OPP call centre) -- do not accept neighbours' arguments that it is a bother to the OPP or they, the OPP, never respond -- call Sergeant Watts if the response is not satisfactory!

-- #5 Town by-law enforcement resources -- as argued above STATS count particularly to build enforcement resources within David Finbow's group at the Town. Action: OPP supported by PSB/CPC to continue to partner with the Town on building the Town's by-law enforcement resources (part time peak period by-law enforcement officers?)

-- #6 "Respect our Community" -- at the end of the discussion, several member of group argued for a publicity program to visitors to "Respect our Community" Action: CPC to liaise with Lisa Kidd, the Town's Communications and Economic Development Manager, to explore exploiting this theme.

The Chair also highlighted plans to support the Watch Programs and the Coordinators with a new dedicated Watch website linked to the Town's website, with both a public and a coordinators private access components. The Town's currently in development citizen e-mail program will be used to introduce the new website to the Town's communities.

After excusing the guests Committee members reviewed the Fall 2010 plans contained in the CPC's August CAO Update letter. Cliff Carr expected to review the Committee's Update report at the upcoming PSB meeting and will report his conclusions from this Craighleith meeting to the PSB, Members of the Committee -- please add your comments/edits for the other members of the Committee!

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