



Accessible Customer Service Feedback Form

The Town of The Blue Mountains is committed to ensuring its goods or services are provided in an accessible manner. We welcome your feedback. While we have provided this form for submitting feedback, it may be provided in person, by telephone, in writing, or by delivering an electronic text by email. Please submit your form to any of the following:

Mail or Deliver to: Town of The Blue Mountains 32 Mill Street, Box 310

Thornbury, ON N0H 2P0

Fax to: 519-599-7723 **Phone:** 519-599-3131 ext 265

Email to: accessibility@thebluemountains.ca

Please tell us the facility, date and time of your visit: _____

Did we respond to your customer service needs? Yes ___ No ___

Was our customer service provided to you in an accessible manner?

Yes ___ Somewhat ___ No ___

Please provide the details of your customer service experience. Please provide a separate sheet of paper if you require more space.

What could the Town of The Blue Mountains do to make it easier for you to access our goods and services?

Please indicate your contact information

Name: _____

Mailing Address: _____

Phone: _____ Fax: _____

Email: _____

Please indicate the method of communication you prefer _____

The Town of The Blue Mountains is collecting the personal information you provide for the purposes of responding to your feedback.

If you have questions about the collection, use, and disclosure of your personal information by the Town of The Blue Mountains, please contact the Town's Clerks Department:

Office Hours are Monday thru Friday 8:30 a.m. to 4:30 p.m.

Phone: 519-599-3131

Fax: 519-599-7723

Address: 32 Mill Street, P.O. Box 310, Thornbury ON N0H 2P0

Email: townclerk@thebluemountains.ca