

Frequently Asked Questions – Paid Parking/Resident Passes

- **Who can I contact for information?**
 - You can email paidparking@thebluemountains.ca or call 519-599-3131 ext. 289.
- **Who is entitled to a Resident Pass?**
 - Individuals who are permitted to vote in The Blue Mountains Municipal Elections, including residential owners and residential tenants.
- **Do businesses within the TBM qualify for Resident Passes?**
 - No. Businesses are not eligible to vote, so therefore do not qualify for a Resident Pass.
- **What if the ownership for my house is in my company's name?**
 - If the ownership of a property is in a company name, you would have to come into Town hall and provide proof of residency, along with identification and vehicle registration to register a licence plate.
- **When is the paid parking in effect?**
 - The soft launch of paid parking started on August 1st. Enforcement for parking will start mid to late August.
- **How many Resident Passes are provided per residence?**
 - 2, but more than 2 license plates can be registered
- **Can I get more than 2 Resident Passes?**
 - Only 2 will be issued. License plates must also be registered with the paid parking program. More than 2 license plates can be registered; passes are not a requirement.
- **Can I come to Town Hall to pick up the Resident Pass(es)?**
 - No. Resident Passes will only be mailed. Since license plates can also be registered with the paid parking program, the Resident Pass is not a requirement.
- **Since we have a parking pass, do we need to register our licence plate(s) as well?**
 - Not for 2020. In 2021 all licence plates will have to be registered.
- **Where do I register my Licence Plate number?**
 - Licence plate numbers can be registered by visiting the Town Hall. Please bring proof of identification and residency as well as the vehicle registration.
- **I have been staying at my residence in TBM, not my permanent residence in the city. Since the passes are being mailed to my permanent residence, I may not get them. How can I have free parking?**
 - Property Owners can register their license plate(s) with the paid parking program. Visit Town Hall with Identification, Proof of Residency, as well a vehicle registration to register your licence plate number.
- **Do I have to prove that I am a qualified elector in The Blue Mountains?**
 - Yes. Identification and Proof of Residency, as well as a vehicle registration is required to register your licence plate number.
- **Where were my Resident Passes mailed to?**
 - Your 2 Resident Passes were mailed out to the mailing address for your property on the MPAC (“Municipal Property Assessment Corporation”) assessment roll as of June 15, 2020. If you will not be at that address for some time, you can come to Town Hall

- to register your licence plate. Bring proof of identification and residency, as well as the vehicle registration into Town Hall to register your licence plate.
- **What if this is not my primary residence?**
 - As a property owner in the Town you are eligible for the Resident Pass.
 - **Is there a time limit in the parks for residents?**
 - Property owners and tenants are exempt from any time limitations in paid parking areas.
 - **Can non-residents of The Blue Mountains get a Parking Pass?**
 - Residents of the Municipality of Meaford, Municipality of Grey Highlands, Town of Collingwood and Clearview Township may purchase seasonal parking passes. The cost of a seasonal pass is \$200.00/year. To register for a Seasonal Parking Pass, please visit Town Hall with identification, proof of residency, and vehicle registration.
 - **Can my children get a Resident Pass?**
 - If your child is eligible to vote in The Blue Mountains or can prove their residency then yes. If they are not eligible to vote and/or cannot prove residency then no.
 - **Where is the paid parking being implemented?**
 - Paid parking is at Northwinds Beach, Peasemarsch Nature Reserve, the Thornbury Harbour and Lora Bay Park.
 - **What are the fees for parking for a non-resident?**
 - The parking fee for non-residents is \$5 per hour for up to 4 hours.
 - **How do you pay for parking?**
 - Paying for parking is easy. Find the Honk Mobile App and download it to your phone. Find the locations that you are at within the app. There are also signs in each of the parking lots which have a tap option. Just hold the camera from your phone over the code and follow the steps provided.
 - **Where is the Resident Pass to be placed?**
 - On the dash or hanging from the rear-view mirror.
 - **Why do we have paid parking now?**
 - Paid parking and the idea of the Resident Pass was passed in the 2020 Budget. 2020 is a pilot year for the program, which includes three of TBM's water fronts and the Harbour. Due to the increased volume of our area by visitors, paid parking is to help offset costs for the additional use.
 - **What is the revenue used for from the paid parking?**
 - The revenue generated from the paid parking goes back into the facilities which help us better maintain them. This allows for more frequent cleaning of the washroom facilities and garbage.
 - **How can I provide proof of residency?**
 - To obtain a resident/non-resident parking pass you are required to provide a photo ID and vehicle registration. If the photo ID does not include a TBM address, another acceptable document is required for proof of residency.
 - As per O. Reg 304/13: Voter Identification, proof of identity and residence must be an original, or a certified or notarial copy, of a document that shows the person's name and qualifying address. The following are acceptable documents for photo ID or proof of residency:

1. An Ontario driver's license.
2. An Ontario Health Card (photo card).
3. An Ontario Photo Card.
4. An Ontario motor vehicle permit (vehicle portion).
5. A cancelled personalized cheque.
6. A mortgage statement, lease or rental agreement relating to property in Ontario.
7. An insurance policy or insurance statement.
8. A loan agreement or other financial agreement with a financial institution.
9. A document issued or certified by a court in Ontario.
10. Any other document from the government of Canada, Ontario or a municipality in Ontario or from an agency of such a government.
11. Any document from a Band Council in Ontario established under the *Indian Act* (Canada).
12. An income tax assessment notice.
13. A Child Tax Benefit Statement.
14. A Statement of Employment Insurance Benefits Paid T4E.
15. A Statement of Old Age Security T4A (OAS).
16. A Statement of Canada Pension Plan Benefits T4A (P).
17. A Canada Pension Plan Statement of Contributions.
18. A Statement of Direct Deposit for Ontario Works.
19. A Statement of Direct Deposit for Ontario Disability Support Program.
20. A Workplace Safety and Insurance Board Statement of Benefits T5007.
21. A property tax assessment [tax bill]
22. A credit card statement, bank account statement, or RRSP, RRIF, RHOSP or T5 statement.
23. A CNIB Card or a card from another registered charitable organization that provides services to persons with disabilities.
24. A hospital card or record.
25. A document showing campus residence, issued by the office or officials responsible for student residence at a post-secondary institution.
26. A document showing residence at a long-term care home under the *Long-Term Care Homes Act, 2007*, issued by the Administrator for the home.
27. A utility bill for hydro, water, gas, telephone or cable TV or a bill from a public utilities commission.
28. A cheque stub, T4 statement or pay receipt issued by an employer.
29. A transcript or report card from a post-secondary school.