



COVID-19 Recreation Facility Reopening Guidelines

Community Services

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1. Overview of Provincial Guidelines Summary

Ontario is releasing safety guidelines to protect workers, customers and the general public from COVID-19 as it prepares for a gradual reopening of the provincial economy.

These resources are available for different sectors. They will help employers and workers better understand how to prevent the spread of COVID-19.

Sector guidelines contain recommendations and tips for employers on how to keep workers safe on the job. Posters for both employers and workers also offer advice on preventative actions, including physical distancing and workplace sanitation. Employers are encouraged to download the posters to print and post in the workplace.

As new sectors of the economy begin to reopen, additional COVID-19 workplace safety resources will be added.

Ontario also has general information on [COVID-19 and workplace health and safety](#). Learn about employers' responsibilities and how to protect workers at work. Workers can get information about health and safety protections at the workplace.

Information on reopening our province can be found here: https://www.ontario.ca/page/framework-reopening-our-province?_ga=2.40846443.83443685.1590415183-547720972.1571234876.

2. Process for Approval of Activity

- Must meet Provincial requirement
- Must provide a COVID-19 Recreation Facility User Safety Plan to the Town
- That COVID-19 Recreation Facility User Safety Plan structure is to be reviewed by the Grey Bruce Public Health Unit (GBPHU has approved the plan)
- Must have a signed Rental Contract with the Town
- Participants must respond to COVID-19 health questions prior to entering the facility and program participation
- Return to play can occur as long as all these protocols are followed

3. Screening Procedures and Documentation

Upon arriving at the facility, patrons will remain outside until the previous renter has vacated the building. Each member of the group will be requested to perform a Self-Assessment Screening Survey before access to the facility will be granted. The Self-Assessment Screening Survey may be completed through the [Town of The Blue Mountains Public Facility Entry APP](#), (<https://survey123.arcgis.com/share/7db227ec402f4da2b713219a63c52238>) or a hard copy form provided by Facility staff.

The Survey includes the following questions to be answered by all patrons:

1. Do you have any of the following symptoms that are unusual for you (i.e. not related to seasonal allergies or other known causes or conditions):
 - Chills
 - Fatigue
 - Headache
 - Sore throat
 - Runny Nose

- Stuffy or congested nose
- Lost sense of taste or smell
- Hoarse voice
- Difficulty swallowing
- Digestive issues (nausea/vomiting, diarrhea, stomach pain)

If **YES** to any, you are not allowed to enter the facility.

If **NO** to all, proceed to #2.

2. Have you:

- Travelled outside of Canada in the last 14 days? (should be in self-isolation)
- Come into close contact with someone who has COVID-19 (for example, someone in your household or workplace)?
- Come into close contact with a person who is sick with respiratory symptoms (for example, fever, cough or difficulty breathing)?

If **YES** to any, you are not allowed to enter the facility. Please return home and follow Public Health guidelines.

Note: Many people do not show symptoms but are able to transmit the virus to others.

If **NO** to all, proceed to #3

3. Precautionary measures for entry:

- You are required to wash your hands often and thoroughly with soap and water or alcohol-based hand sanitizer
- You are required to practice respiratory etiquette, including covering coughs and sneezes
- You are required to ensure physical distancing is maintained at all times
- You must continue to self-monitor for symptoms such as fever, cough, or difficulty breathing (self-monitoring)

**** Those who answer YES to any question, or refuse to answer, or chose not to wear a mask, will be denied access to the facility.**

NOTE: Anyone who is eligible to enter the facility will be required to wear a mask while they move through the facility, governing rules of the affiliate association will apply during their participation in their activity. Masks will not be supplied by the municipality.

4. Beaver Valley Community Centre Traffic Flows Plan

All users, including patrons and staff shall follow Health Unit Guidelines for Physical distancing within our facilities maintaining a 2m/6 ft distance from one another. The Town will be working with its user groups so as everyone will be able to use the space safely. Below are suggestions on how to deal with traffic flow inside each type of recreation facilities. As the number of patrons allowed within our facilities increases as per the Provincial requirement, monitoring will be increased to ensure physical distancing is being maintained.

4.1. Community Hall and Arena

- Entrance into the facility will be through a controlled door
- Screening questions will be asked through the Town's self-assessment screening APP or by the Rental Group and their participant list.
- Patrons will be required to wear mask while in the facility
- Markings and arrows on the floors/walls will identify one-way traffic where possible
- Wall signage and floor markings will communicate 2m/6 ft physical distancing
- Change rooms will not be available at this time
- Use of washrooms will be limited to 2 occupants at one time based on available amenities and in order to comply with physical distancing requirement
- Water bottle filling stations will be made available. The fountain will not be made available. It will be the responsibility of the individual to provide their own water bottle.
- There will be an Increase in the frequency of cleaning and sanitization of public areas within the facility
- Staff break times will vary to avoid close contact between staff
- Staff will wear masks throughout the day
- Patrons will be monitored throughout building to encourage physical distancing
- Exiting the facility will be through a controlled door

4.2. Arena

- Participants will be escorted by their coach/trainer or parent to a sectioned area within the Arena Lobby to don skates
- Only one (1) parent is permitted per participant to tie skates in phase 1 and 2 for re-opening. Once skates are tied parents must go to the designated seating area in the stands until the participant has exited the ice surface.
- 25 participants will be allowed in the facility at any one time, (or based on the Provincial limit for indoor facilities). This number includes coaches, trainers and referees and may be subject to change depending on the nature of play.
- Participants will enter ice surface as per Appendix A - Traffic Flow Diagram for Ice Surface
- A second group will be allowed access to the facility 15 minutes before their ice time
- The second group will not be granted access to the facility until the first group has vacated

4.3. Community Centre

- Participants will be directed to the Large Hall from the main hall entrance doors. Participants will gain access to the small hall through the outside entrance to the Kitchen, as per Appendix B – Traffic Flow Diagram for Halls.
- Participants utilizing the Large Hall will have access to the washrooms in the Hall lobby. Participants of the Small Hall will utilize the washroom within the kitchen.
- The kitchen will be out of service until further notice.
- User groups will be required to provide the Town with their group COVID-19 Recreation Facility User Safety Plan. Within this document, participant occupancy allocations and programming times will be noted and follow the Grey Bruce Public Health Regulations.
- User groups will be allowed access to the facility 10 minutes before their hall rental and must vacate immediately after their rental to allow for staff to disinfect/sanitize.
- Entrance doors will be locked while user groups are utilizing the facility to ensure capacity numbers remain below the provincial recommendation

- The next rental group will not be granted access to the facility until the first group has vacated.
- First group will exit through the designated exit within the small or large hall.
- User groups that partake in a sport or exercise activity will be required to wear masks while not in the act of sport or exercise.
- Programming blocks of time for sport participation will be the responsibility of the organizer of that particular user group.

4.4. Reopening Phases for Return to Play (Arena)

Staff will be implementing a progressive reopening plan for the Beaver Valley Community Centre, which includes four phases. This plan has been reviewed and is supported by the Grey Bruce Public Health Unit.

Phase 1 – Starting November 2:

- Ice time hours of operation
 - Monday to Friday (4:00pm – 11:00pm)
 - Saturday and Sunday (7:00am – 10:00pm)
- Ice allocation
 - Minor sports groups only:
 - Beaver Valley Athletic Association Figure Skating
 - Georgian Shores Minor Hockey Association
 - Collingwood Girls Hockey Association
 - Collingwood Minor Hockey Association
- COVID-19 Recreation Facility User Safety Plan documents must be provided by each association
- Town Facility Guideline/Protocol must be adhered to (number limitations, rules and regulations)
- One parent/guardian is permitted in the facility per child attending a program
- Parents/guardians may stay in the facility but MUST stay in the designated seating area in the stands, while wearing a mask and ensuring 6 feet (2 metre) physical distancing is adhered to
- No private rentals/adult contracted groups
- No town programs (i.e. Public Skating, Adult Skate, Parent and Tot Skate)
- No tournaments or special events on ice

Note: To move to Phase 2 there must be no increase of 5% or more in total COVID-19 cases within our Public Health Unit for 21 consecutive days, operations must run smoothly, and all user groups within Phase 1 must adhere to all COVID-19 Recreation Facility User Safety Plans.

Phase 2 – Start date to be determined:

- Ice time hours of operation
 - Monday to Friday (7:00am – 11:00pm)
 - Saturday and Sunday (7:00am – 10:00pm)
- Ice Allocation
 - Minor sports groups:
 - Beaver Valley Athletic Association Figure Skating
 - Georgian Shores Minor Hockey Association
 - Collingwood Girls Hockey Association
 - Collingwood Minor Hockey Association

- Leagues/adult contracted groups will be permitted if ice is available, with proper protocols in place – NO private rentals at this time
- One parent/guardian is permitted in the facility per child attending a program
- Parents/guardians may stay in the facility but MUST stay in the designated seating area in the stands, while wearing a mask and ensuring 6 feet (2 metre) physical distancing is adhered to.
- No town programs (i.e. Public Skating, Adult Skate, Parent and Tot Skate)
- No tournaments or special events on ice

Note: To move to Phase 3 there must be no increase of 5% or more in total COVID-19 cases within our Public Health Unit for 21 consecutive days, operations must run smoothly, and all user groups within Phase 2 must adhere to all COVID-19 Recreation Facility User Safety Plans. Indoor capacity numbers will need to increase to 100 to accommodate Adult Skate, and Parent and Tot Skate.

Phase 3 – Start date to be determined:

- Operations similar to Phase 2
- Private rentals may be considered at this time if approved by the GBPHU
- Two parents/guardians may accompany the child and remain in the facility while wearing a mask, ensuring 6 feet (2 metre) physical distancing is adhered to, and remain in the designated area of the spectator seating
- Return of town programs (i.e. Public Skating, Adult Skate, and Parent and Tot Skate). Skating programs will be offered if the indoor occupancy is increased to 100
- No tournaments or special events on ice

Note: To move to Phase 4, all emergency orders must be lifted, all sport governing bodies allowing tournaments, and occupancy returned to numbers prior to COVID-19.

Phase 4 – Start date to be determined:

- COVID-19 pandemic is over
- Tournaments and special events permitted

Note: these stages do not have specific dates for initiation other than Stage 1 which is November 2nd, 2020.

Specific protocols that will be provided within the Town’s Return to Play document will be as follows:

- Entrance into the facility will be through a controlled door with a separate exit provided
- Contact Screening will be required by all patrons before entry will be granted
- Patrons will be required to wear a mask while moving through the facility
- Patrons utilizing the ice surface will be required to remain masked until they are on the ice surface. Masks can be removed while participating in a program, then in place before leaving the ice surface
- Markings and arrows on the floors and/or walls will identify one-way traffic where possible
- Wall signage and floor markings will communicate 6 feet (2 metre) physical distancing
- Changerooms will be made available in Phase 2 for game play only. The changeroom will accommodate 8 players each to allow for 4 on 4 play. The players benches can only

accommodate 4 players per team

- Use of washrooms will be limited to capacity based on available amenities and in order to comply with physical distancing requirement

4.5. Signage

Signage will be placed throughout the facility informing patrons of:

- Social distancing
- Mask wearing
- Directional flow
- Frequent Touch Points
- Facility entrance and use procedures
- Signage will be updated as restrictions change

5. Enhanced Cleaning Procedures

Frequent touch points will be identified within the facilities by placing 2" x 2" stickers on or near these areas. Identifying these touch points allow staff to ensure that a high level of cleaning and sanitizing will take place within our facilities. Staff will recognize the symbols as they walk through the facility. These stickers would be visual indicators/reminders that disinfection is required on these specific areas. The public would see this visual campaign as well and hopefully feel comforted that surfaces are indeed being identified and treated more frequently. A checklist identifying these touch points will be developed to identify the frequency of cleaning specific surfaces and/or areas throughout the facility. A sticker sample is illustrated in Appendix C – Touch Point Sticker Samples.

There will be an increase in the frequency of cleaning and sanitizing of public areas within the facility as shown in Appendix D - Custodial Duties Table. Hall cleanings will occur at the end of each rental. Staff will wear masks throughout their entire shift, and break times will vary to avoid close contact amongst staff.

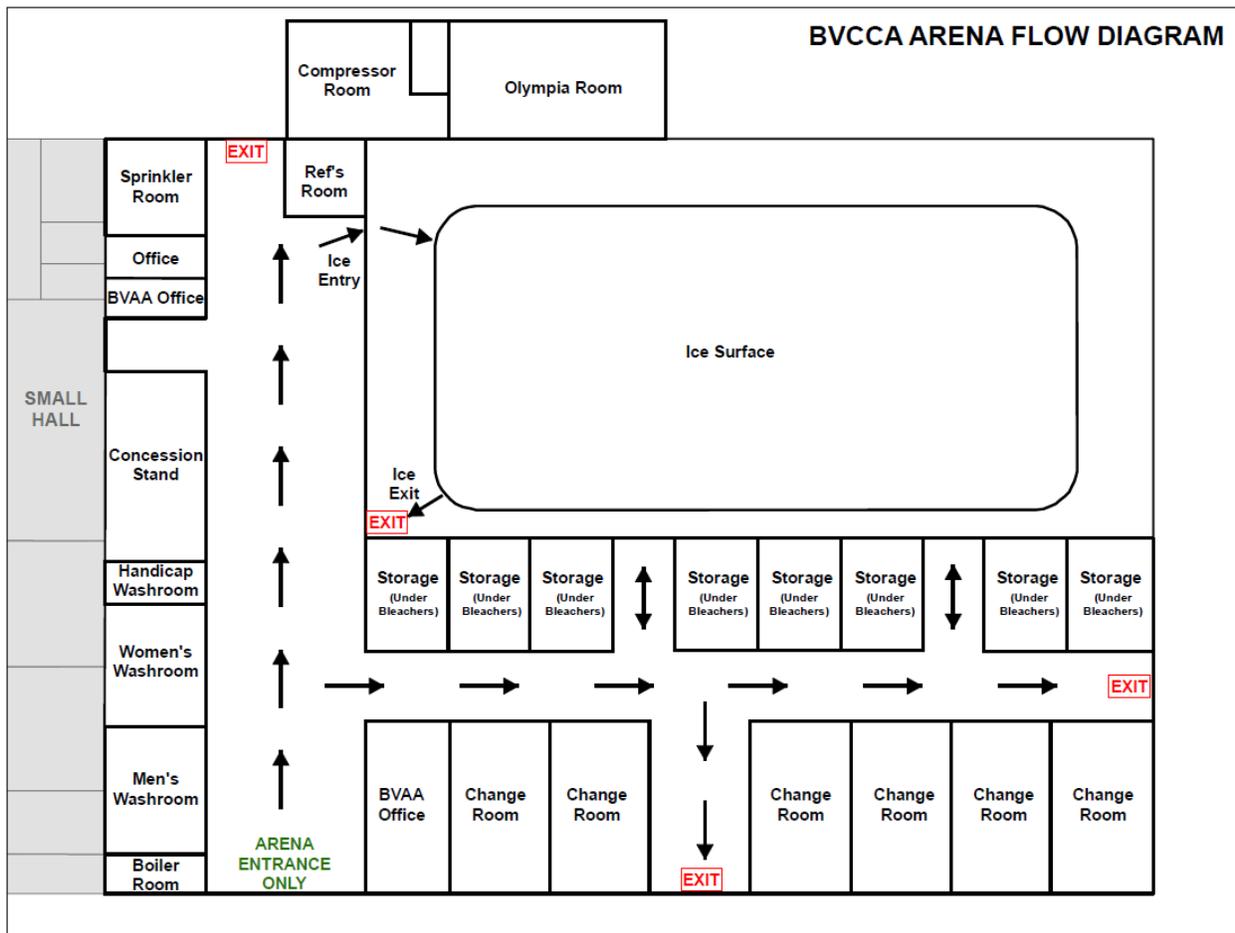
6. User Organizational Guidelines

- Skate Ontario – <https://skateontario.org/return-to-play/>
- OMHA – https://www.omha.net/news_article/show/1105363
- OWHA – <http://www.owha.on.ca/>
- CARHA Hockey (Canadian Adult Recreational Hockey Association) – web link <http://www.carhahockey.ca/>
- Pickleball Ontario – web link <https://pickleballontario.org>
- Ontario Curling Association – web link <https://ontcurl.com>

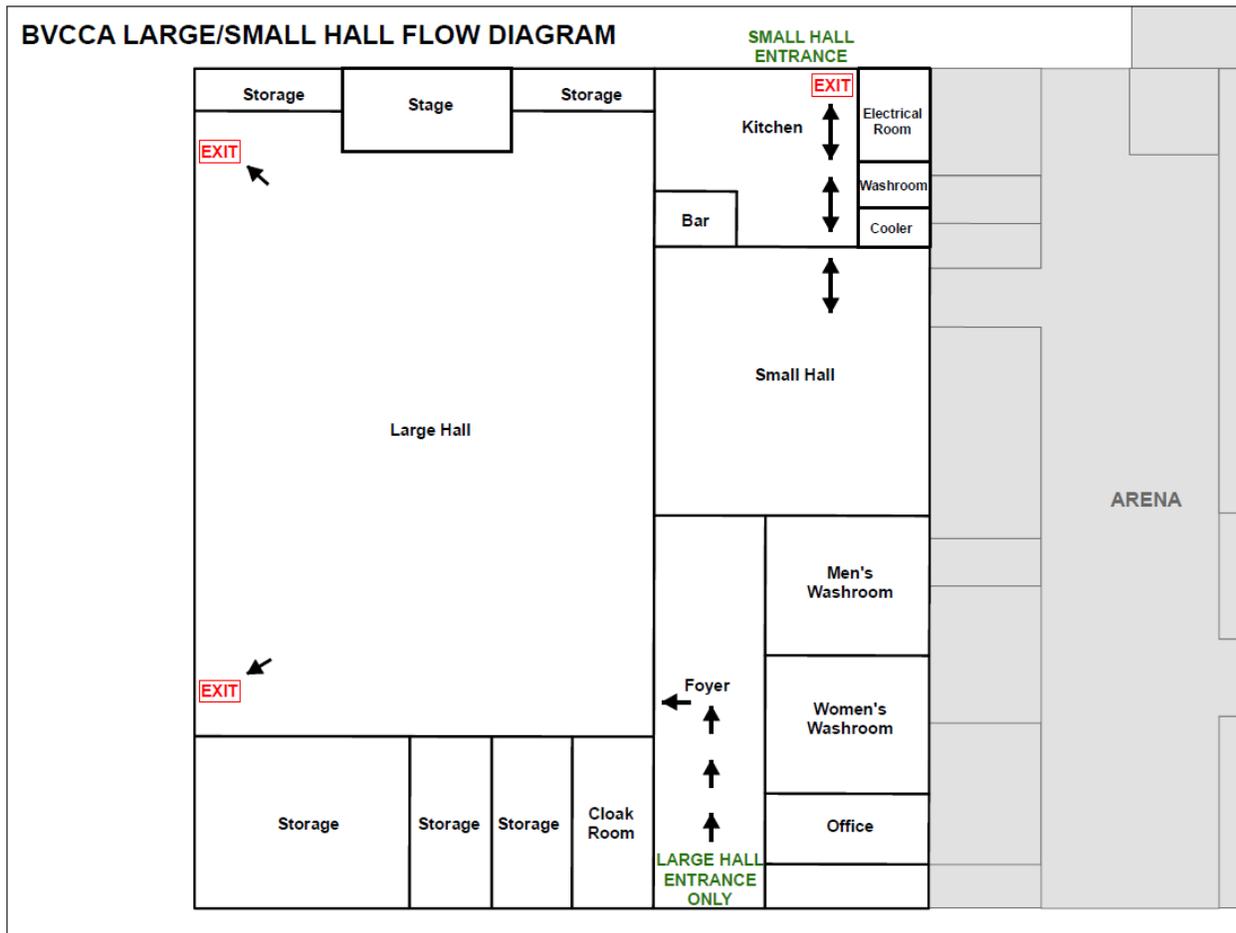
7. Resources

- Government of Canada - <https://www.canada.ca/en/public-health/services/publications/diseases-conditions/cleaning-disinfecting-public-spaces.html>
- GBPHU - <https://www.publichealthgreybruce.on.ca/COVID-19>
- ORFA - <https://www.orfa.com/covid19>
- PRO - <https://www.prontario.org/COVID-19>
- NRPA - <https://www.nrpa.org/our-work/Three-Pillars/health-wellness/coronavirus-disease-2019/>
- Skate Ontario - <https://skateontario.org/covid-19-updates/>
- Skate Canada - <https://skatecanada.ca/wp-content/uploads/2020/05/Return-to-Skating-Guidelines.pdf>

Appendix A – Traffic Flow Diagram for Ice Surface



Appendix B – Traffic Flow Diagram for Halls



Appendix C – Touch Point Sticker Samples



Appendix D - Custodial Duties Table

		Hourly	4 Hours	Shift
Arena Changerooms (Not available in Phase 1)	Sweep all floors	X		
	Clean counters, sinks, fixtures and toilets	X		
	Disinfect counters, sinks, fixtures and toilets	X		
	Clean & disinfect showers	X		
	Spray and clean mirrors			X
	Clean all floor drains of any hair or debris			X
	Mop out all edges & mop floor	X		
	Restock product dispensers (paper and soap)			X
	Wipe down inside of lockers and remove debris			X
	Disinfect inside and outside of lockers	X		
	Clean & disinfect touch points		X	
	Clean & disinfect change tables			X
	Change garbage receptacles			X
		Hourly	4 Hours	Shift
Public Washrooms	Sweep all floors	X		
	Clean counters, sinks, fixtures and toilets		X	
	Disinfect counters, sinks, fixtures and toilets		X	
	Spray and clean mirrors		X	
	Clean & disinfect change tables		X	
	Damp mop floor			2X
	Clean & disinfect touch points	X		
	Restock product dispensers (paper and soap)			X
	Change garbage receptacles			X
		Hourly	4 Hours	Shift
Office Areas	Sweep floors			X
	Change garbage receptacles			X
	Mop floors			X
	Clean & disinfect desktops and any surfaces			2X
		Hourly	4 Hours	Shift
Lobbies & Corridors	Dust mop floors			X
	Clean & disinfect garbage receptacles		X	
	Clean & disinfect tabletops and chairs		X	
	Clean & disinfect glass			X
		Hourly	4 Hours	Shift
Staff Room	Sweep all floors			2X
	Clean & disinfect all surfaces			2X
	Clean & disinfect touch points			2X
	Clean & disinfect work area			2X
		Hourly	4 Hours	Shift
Entrance & Exit Areas	Clean & disinfect all touch points	X		
	Clean & disinfect glass, handles and door frames	X		
		Hourly	4 Hours	Shift
Player Benches & Player Change Area	Sweep floors	X		
	Clean & disinfect floors, top plate and any ledges	X		
	Clean & disinfect skate change areas	X		